C4A ANNUAL MEETING AND
ALLIED CONFERENCE
NOVEMBER 14 – 16, 2017
SHERATON GATEWAY LOS ANGELES HOTEL
LOS ANGELES, CA

“AGING IS ALL ABOUT LIVING®”
C4A ANNUAL MEETING AND
ALLIED CONFERENCE

NOVEMBER 14 – 16, 2017
SHERATON Gateway LOS ANGELES HOTEL
LOS ANGELES, CA

“Aging is All About Living®”

CONFERENCE PARTNERS:

Alzheimer’s Association

California Association of Area Agencies on Aging

California Association of Public Authorities

California Commission on Aging

California Department of Aging

California Elder Justice Coalition

California Health Advocates

California LTC Ombudsman Association

California Senior Nutrition Network

County Welfare Directors Association of California – Aging and Adult Services

Los Angeles County Department of Mental Health – Older Adult System of Care Bureau

St. Barnabas Senior Services
2017 C4A Annual Meeting and Allied Conference

The California Association of Area Agencies on Aging (C4A) is proud to present the 19th Annual Meeting and Allied Conference – the only integrated conference for aging and long-term care service providers in California. The conference features informative educational programs, meaningful exhibits, and stimulating speakers – a collaborative effort among consumers, community-based service providers, and area agencies on aging.

The C4A Annual Meeting and Allied Conference is the only integrated conference for aging and long term care in California. The conference brings together a variety of multidisciplinary professionals from the fields of health aging, long term care, education and behavioral health. This year’s conference will showcase the most innovative and effective best practices in California, as well as a forum for discussion on priority aging and health policy.

Conference Provides:

- Technical assistance, training, and professional development
- Scheduled organizational meetings
- Intensives, in-depth training for specific programs, and informative workshops
- Networking opportunities and interaction among disciplines

Conference Details:

Pre-Conference Meetings
Several organizations will be having their business meetings on Tuesday, and Wednesday morning prior to the start of the conference.

Conference Meetings, Sessions and Events
The conference begins on Wednesday. Informative workshops are available throughout Wednesday and Thursday.
C4A ANNUAL MEETING AND
ALLIED CONFERENCE
CONFERENCE HIGHLIGHTS

WORKSHOPS
FOR LISTING OF WORKSHOPS, SEE DETAILS

HIGHLIGHTS
• Keynote Speaker – Joel Weintraub – Author and Humorous Speaker
• Legislative Hearing – California State Assembly - Aging and LTC Committee

NETWORKING OPPORTUNITIES
Exhibits
Grand Reception
Recognition Luncheon

MEETINGS
CAPA Board Meeting
Senior Nutrition Services Network Roundtable
AAA Fiscal Officers Forum
AAA Planners Roundtable
CWDA – Adult Services Regional Meeting
C4A Board Meeting

HOTEL DETAILS:
Make your lodging reservations by calling the Sheraton Gateway Los Angeles Hotel at (800) 325-3535 or direct at (310) 642-1111. Take advantage of the special lodging rate of $162.00 single or double occupancy, and make your reservation by October 30, 2017. Please refer to: C4A or California Association of Area Agencies on Aging.

The Sheraton Gateway Los Angeles Hotel is located at 6101 West Century Boulevard, Los Angeles, CA 90045. The hotel, located within minutes of the Los Angeles International Airport, provides a complementary shuttle between the airport and hotel.
Special Events

Keynote Speaker

Joel Weintraub, M.Ed., B.S. is a humorous speaker who has managed to merge the formerly disparate worlds of comedy and education. Joel has over 10 years experience in management, has run a cardiac rehab program, and has also been teaching for over 15 years. In addition to this technical experience, Joel has also been performing as a stand-up comedian since the early 1980’s. Weintraub has performed on television, been interviewed on radio and has performed at venues that range from Merck, National Institutes of Health, and the World Bank.

Legislative Hearing – Assembly Aging and LTC Committee

Assemblyman Ash Kalra, Chair of the Assembly Aging and Long-Term Care Committee will hold one of three legislative hearing around the State in conjunction with the C4A Annual Conference at the Sheraton Gateway, LAX in Los Angeles. The hearing will focus on the potential federal changes and the implications on California’s aging and long-term care programs and services.
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“Aging is All About Living®”

CONFERENCE-AT-A-GLANCE

Tuesday, November 14, 2017
1:00 p.m. CAPA Board Meeting
1:30 p.m. C4A Board Meeting

Wednesday, November 15, 2017
8:00 a.m. Exhibit Hall
9:00 a.m. AAA Planners Forum
9:00 a.m. Fiscal Officers Forum
9:30 a.m. CWDA Southern Region Meeting
9:30 a.m. PSOC Meeting
9:30 a.m. Nutrition Services Network
9:30 a.m. Legislative Hearing: California State Assembly – Aging and LTC Committee

1:30 p.m. Opening Session – “Humor in the Workplace”
Speaker: Joel Weintraub – Author and Humorous Speaker

3:30 p.m. Workshops
6:30 p.m. Grand Reception
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:30 a.m.</td>
<td>Breakfast</td>
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<tr>
<td>7:30 a.m.</td>
<td>Exhibit Hall</td>
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<tr>
<td>10:30 a.m.</td>
<td>Workshops</td>
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<tr>
<td>12:00 p.m.</td>
<td>Luncheon and Recognitions</td>
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<tr>
<td>1:30 p.m.</td>
<td>Workshops</td>
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Workshop Highlights
Workshops and Schedule Subject to Change

Wednesday, November 15, 2017  3:30 p.m. – 5:00 p.m.
What’s New with Medicare 2018?
Introduction to Social Media
Legal Needs of Low-Income LGBT Seniors
Funding Opportunities for California Caregivers
Dementia Care Project for LGBT Seniors and Adults with Disabilities
Creating Program Stability: Yes, it Can Be Done!

Thursday, November 16, 2017  8:30 a.m. – 10:00 a.m.
Advanced Healthcare – Making Respected Decisions
Serving Title V Seniors Through a Case Management Approach
Maximizing Fund Raising
Save Your SHIP / HICAP!
What You Need to Know for Timely Contract Payments

Thursday, November 16, 2017  10:30 a.m. – 12:00 noon
Nutrition Program – Best Practices for Adding Spice in Your Program
Avoiding Abuse in the IHSS Program
What You Need to Know About Contracts
Emotional Intelligence
Promising Practices in Securing Older Refugees

Thursday, November 16, 2017  2:00 p.m. – 3:30 p.m.
Meeting the Needs of Elder Abuse Victims through Public Policy
Community Connectors – Every Neighbor a Connection
“On My Own Again? Not If We Can Help It!”
Hoarding Disorders
Business Acumen and No-Wrong Door System Initiatives: Where Have We Been and Where Are We Going?
AAA Fiscal Officers
Recommended Workshops

Wednesday, November 15th
9:00 a.m. – 12:00 noon
AAA Fiscal Officers Forum
An opportunity to network and establish ongoing dialogue with colleagues. Participate in an open discussion, identify future direction and develop a process on how to proceed.

Thursday, November 16th
8:30 a.m. – 10:00 a.m.
“What You Need to Know for Timely Contract Payments”
Are you wondering... “where’s my payment?” This session will provide key learning objectives related to the Area Agencies on Aging (AAA) contract payments, including types of payments, monthly reporting requirements, payment timelines and much more. There will also be an in-depth discussion of some common pitfalls that can delay your payments and helpful tips on how to avoid delays. By the end of this session, attendees will have a better understanding of the payment process and how to ensure timely contract payments.

Presenters: Ché Fernandez, Policy Manager; and Amanda Evans, Fiscal Operations Chief, California Department of Aging

Thursday, November 16th
10:30 a.m. – 12:00 noon
“What You Need to Know About Contracts”
This session will provide key learning objectives related to Area Agencies on Aging (AAA) contracts, including required elements, legal authorities, types of awards, and much more. There will also be a more in-depth review of the most common findings (e.g. competitive versus non-competitive awards, subcontractors versus vendors, contract types, etc.), with guidance and helpful techniques provided to meet these complex contract requirements. While local contracting processes for AAAs may vary depending upon the type of AAA structure (Non-Profit, Governmental, Joint Powers, etc.), the core contracting elements and requirements are the same, so by the end of this session, attendees should have a better understanding of how to successfully meet AAA contracting requirements.

Presenters: Kari Melaas, Aging Program Analyst; Wilson Tam, Aging Program Analysts; and Andrew Sachs, Staff Services Manager I, California Department of Aging.
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AAA Planners
Recommended Workshops

Wednesday, November 15th
9:00 am – 12:00 noon
AAA Planners Forum
An opportunity to network and establish ongoing dialogue with colleagues. Participate in an open discussion, identify future direction and develop a process on how to proceed.

3:30 pm – 5:00 pm
“Dementia Care Project for LGBT Seniors and Adults with Disabilities”
In response to the growing need to better understand the LGBT senior/adults with disabilities populations, San Francisco implemented "The San Francisco LGBT Dementia Care Project." The one-of-a-kind program educates and trains staff and volunteers from community-based organizations, professional organizations, and hospitals who provide services for LGBT seniors and adults with disabilities. The workshop will improve attendees’ awareness of current issues faced by this population, facilitate the efforts to best assist LGBT clients with dementia, and to identify best practices that will increase safety and inclusion. The program also uses a marketing and outreach strategy to offer specialized training and education to members of the LGBT community regarding LGBT-sensitive dementia care and support resources. The presentation will include a review of current services available in the community.

Presenters: Monte Cimino, Program Analyst, Department of Aging and Adult Services, City and County of San Francisco; and Edie Yau, Director of Diversity and Inclusion, Alzheimers’ Association, Northern California and Northern Nevada Chapter
Thursday, November 16th
10:30 am – 12:00 noon
“Promising Practices in Securing Older Refugees”
Resettlement to a new country and the need to learn a new language can be especially difficult for older refugees. In addition, providing culturally appropriate outreach and assistance is essential to assisting older refugees to overcome disparities in accessing health and social services. The California Department of Social Services (CDSS), Refugee Program Bureau in partnership with the US Health and Human Services, Office of Refugee Resettlement, administers the California Refugee Resettlement Program, the Services for Older Refugees Set-Aside funding, and much more to assist refugees. For this workshop, CDSS will provide information about the statewide services available for refugees and the San Diego County Health and Human Service Agency Services Agency will share information about the Union of Pan Asian Communities’ Elder Multicultural Access and Support Services program designed to address services related to mental health, prevention activities, and increasing access for the older adults in the San Diego Community, including older refugees.
Presenters: Teng Xiong, Program Analyst, California Department of Social Services, Refugee Programs Bureau; Maggie Fenn, Program Director at the County of San Diego Health and Human Service Agency and; Agnes Hajek, Program Manager at the Union of Pan Asian Communities (UPAC)

2:00 pm – 3:00 pm
“Community Connectors – Every Neighbor a Connection”
For a neighborhood that does not have a traditional senior center, this Community Connector model of services is a viable alternative. This mutual help model is a network of neighborhood volunteers who work towards keeping seniors and people living with disabilities engaged in their community and living safely and independently in their homes. Support can include help with chores, volunteer led classes at a nearby church, or movie night in a neighbor’s home. A local resident serves as a paid Community Connector and focuses on developing and nurturing the connector cohort. Neighborhood residents comprise an advisory board and help to guide service offerings. Leaders emerge as the program grows, further strengthening the program. During the presentation, we’ll learn about the history, development, and future of the “Cayuga Community Connectors” program in San Francisco who are pioneering this model of service.
Presenter: Linda Murley, Program Analyst, Department of Aging and Adult Services, City and County of San Francisco; Patti Spaniak, Neighborhood Network Development Manager, Community Living Campaign/Cayuga Community Connectors; and Glenda Hope, Founder, Cayuga Community Connectors
Workshop Details

Wednesday, November 15, 2017  3:30 p.m. – 5:00 p.m.

What’s New with Medicare 2018?
Medicare’s Open Enrollment, takes place between October 15 and December 7. This workshop will address the important Medicare changes that will occur starting January 1, 2018, including Part D -Prescription Drug Plans and Medicare Advantage (MA) Plans, Medicare premiums, deductibles, co-pays, etc. Participants will learn about saving on prescription drug costs with Low Income Subsidy, and other Medicare costs with the Medicare Savings Program. One important topic of this workshop will be the “new Medicare Card” that beneficiaries will be receiving next year. Attendees will be informed about any potential changes that could impact coverage for next year.
Presenters: Tatiana Fassieux, Board Chair, California Health Advocates

Introduction to Social Media
Want to expand your agency’s social media reach? Be a player and connect with others online! This workshop will show you how to use FREE online tools to assist your organization to branch out into the social media world.
Presenters: Andrea Villa, Operations & Fiscal Coordinator, IHSS Public Authority, San Diego

Legal Needs of Low-Income LGBT Seniors
Low-income LGBT older adults have lived with decades of discrimination that have led to higher rates of poverty and a great need for legal services to defend their rights and ensure they have access to the income supports, health care, and housing. This workshop will explore approaches to responding to these needs and how to connect this population with appropriate services.
Presenters: Denny Chan, Staff Attorney, Justice in Aging

Funding Opportunities for California Caregivers
Multiple funding sources prove to be an effective way to create efficiencies, leverage financing and maximize services for caregivers. Title III E Family Caregiver Support Program and the California Caregiver Resource Centers are the two primary funding sources for California caregivers. Participants in this workshop will explore the comprehensive service available through these two programs and how a combination of services provides the caregiver with the best care possible.
Presenter: Jack W. Light, LCSW, Executive Director, Family Caregiver Resource Center, Orange County and St. Jude Brain Injury Network
Dementia Care for LGBT Seniors and Adults with Disabilities
In response to the growing need to better understand the LGBT senior/adults with disabilities populations, San Francisco implemented "The San Francisco LGBT Dementia Care Project." The one-of-a-kind program educates and trains staff and volunteers from community-based organizations, professional organizations, and hospitals who provide services for LGBT seniors and adults with disabilities. The workshop will improve attendees’ awareness of current issues faced by this population, facilitate the efforts to best assist LGBT clients with dementia, and to identify best practices that will increase safety and inclusion. The program also uses a marketing and outreach strategy to offer specialized training and education to members of the LGBT community regarding LGBT-sensitive dementia care and support resources.

Presenters: Monte Cimino, Program Analyst, Department of Aging and Adult Services, City and County of San Francisco; and Edie Yau, Director of Diversity and Inclusion, Alzheimer’s Association, Northern California and Northern Nevada Chapter

Creating Program Stability: Yes, It Can Be Done!
Are you tired of worrying about your program stability? Don't worry, you are not alone! Hear from a panel of California senior advocates who have been in the trenches and found ways to tell the stories of older adults and achieve financial stability and even growth for their organizations. Learn real world solutions to tell your story to achieve financial success. Don't worry, it's not about fundraising.

Presenters: Jamie Cansler, Director of Development & Community Relations for Council on Aging; Holly Hagler, President and CEO of Senior Services; Nicole Howell, Executive Director of Ombudsman Services of Contra Costa and Solano Counties; and Leza Coleman, Executive Director, CA LTC Ombudsman Association
Advanced Healthcare – Making Respected Decisions
Attend the workshop and learn about choosing a healthcare agent, having the conversation with loved ones, and completing an advance heath care directive. Find out what resources are shared with San Diegans so you can help your community get the advance care planning conversation started.

*Presenters: Matthew Parcasio, Aging Program Specialist II, Outreach & Education, Aging & Independence Services, County of San Diego*

Serving Title V Seniors Through a Case Management Approach
This session will provide an overview of the innovative Title V – Senior Community Service Employment Program case management approach developed by Los Angeles County Workforce Development, Aging and Community Services. This unique participant oriented, outcome driven approach is designed to enhance program effectiveness through linkages, referrals, information, assistance and outreach to promote health and wellness of older adult program participants. This session will engage attendees in a discussion which will identify new methods of providing measureable outcomes through case management services. Staff are trained and experienced in the skills that are required to coordinate and monitor the provision of formal case management related services in circumstances where participants are experiencing physical and/or mental health needs. In addition, this case management approach is useful in leveraging dollars to provide supportive services.

*Presenters: Michael Gavigan, Human Services Administrator I, Los Angeles County Workforce Development, Aging and Community Services – Area Agency on Aging*

Maximizing Fund Raising
Fund raising is not just special events. Come prepared to hear how to expand your fund raising potential, reach and opportunities. Fundraising/revenue generation opportunities in things we already do as well as what leading organizations are doing today will be identified. Learn some simple tools to attract donors and raise more funds to serve more people.

*Presenter: Allan Pressel, CEO/Founder, Powersite12; and David Morikawa, Program Director, Meals on Wheels by ACC*

Save Your SHIP / HICAP!
The session will explore the history of HICAP and its innovative state funding. Understand how your local HICAP is part of the federal SHIP program, the current status of federal funding affecting your local HICAP, and potential contingency plans to back fill the loss of federal funds.

*Presenters: Bonnie Burns, Training & Policy Specialist, for California Health Advocates*

What You Need to Know for Timely Contract Payments
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*Presenters: Ché Fernandez, Policy Manager; and Amanda Evans, Fiscal Operations Chief, California Department of Aging*
Nutrition Programs – Best Practices for Adding Spice in Your Program
Nutrition programs are more than a meal. With so many options for cheap fast food, learn what nutrition providers are doing to make their senior nutrition program stand out from the pack. Learn from your peers what other providers are doing to turn traditional congregate meal and home deliver meal programs into more relevant, vibrant and effective programs.
*Presenters: David Morikawa, Program Director, Meals on Wheels by ACC*

Avoiding Abuse in the IHSS Program
This presentation will cover the different ways in which IHSS recipients and providers can ensure that abuse, either direct abuse to the consumers or abuse of the program, is avoided.
*Presenters: Aaron Alarcon-Bowen, Director, Marin County Public Authority*

What You Need to Know About Contracts
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*Presenters: Kari Melaas, Aging Program Analyst; Wilson Tam, Aging Program Analysts; and Andrew Sachs, Staff Services Manager I, California Department of Aging.*

Emotional Intelligence
Aging involves a unique set of life experiences that lead to cumulative adversity and stress that often leads to an increase in mental health symptoms in older adults. Research suggests that emotional intelligence may mitigate these negative effects in older adults and can improve life satisfaction [and psychological well-being]. Emotional intelligence is especially important to examine in older adults, because older adults face more life challenges, and may therefore be more at risk for health/mental health concerns. Research findings point to a number of behavioral abilities/skills and traits associated with emotional intelligence that assist individuals cope with stress and minimize its impact. In particular, elements of emotional intelligence that will be discussed include self-awareness, self-management, self-motivation, empathy, and improving social skills. Other goals of the workshop include: understanding of the definition of Emotional Intelligence; identify ways to effectively improve Emotional Intelligence; identify elements of Emotional Intelligence; and understand the evidence that supports the existence of emotional intelligence as well as increase their awareness of some of its criticisms.
*Presenters: Liam Zaidel, Ph.D., Clinical Psychologist II; and Haydeh Fakhrabadi, Psy. D. Clinical Psychologist II, Older Adult System of Care Bureau, Los Angeles County Department of Mental Health*
Promising Practices in Securing Older Refugees

Resettlement to a new country and the need to learn a new language can be especially difficult for older refugees. In addition, providing culturally appropriate outreach and assistance is essential to assisting older refugees to overcome disparities in accessing health and social services. The California Department of Social Services (CDSS), Refugee Program Bureau in partnership with the US Health and Human Services, Office of Refugee Resettlement, administers the California Refugee Resettlement Program, the Services for Older Refugees Set-Aside funding, and much more to assist refugees. For this workshop, CDSS will provide information about the statewide services available for refugees and the San Diego County Health and Human Service Agency Services Agency will share information about the Union of Pan Asian Communities’ Elder Multicultural Access and Support Services program designed to address services related to mental health, prevention activities, and increasing access for theolder adults in the San Diego Community, including older refugees.

Presenters: Teng Xiong, Program Analyst, California Department of Social Services, Refugee Programs Bureau; Maggie Fenn, Program Director at the County of San Diego Health and Human Service Agency and; Agnes Hajek, Program Manager at the Union of Pan Asian Communities (UPAC)
Thursday, November 16, 2017

Meeting the Needs of Elder Abuse Victims through Public Policy
This session will review the work of California elder justice advocates’ in developing services for victims of elder and dependent adult financial abuse and exploitation. Presenters will discuss available research on the needs of vulnerable adult financial abuse victims, options available through the courts, and recent innovations in developing specialized services for these victims. 

Presenters: Lisa Nerenberg, Executive Director, California Elder Justice Coalition; Carol Sewell, Legislative Director, California Commission on Aging; and Molly Davies, Vice President WISE & Healthy Aging

Community Connectors - Every Neighbor a Connection
For a neighborhood that does not have a traditional senior center, this Community Connector model of services is a viable alternative. This mutual help model is a network of neighborhood volunteers who work towards keeping seniors and people living with disabilities engaged in their community and living safely and independently in their homes. Support can include help with chores, volunteer led classes at a nearby church, or movie night in a neighbor’s home. A local resident serves as a paid Community Connector and focuses on developing and nurturing the connector cohort. Neighborhood residents comprise an advisory board and help to guide service offerings. Leaders emerge as the program grows, further strengthening the program. During the presentation, we’ll learn about the history, development, and future of the “Cayuga Community Connectors” program in San Francisco who are pioneering this model of service.

Presenter: Linda Murley, Program Analyst, Department of Aging and Adult Services, City and County of San Francisco; Patti Spaniak, Neighborhood Network Development Manager, Community Living Campaign/Cayuga Community Connectors; and Glenda Hope, Founder, Cayuga Community Connectors

“On My Own Again? Not If We Can Help It!”
This workshop focuses on an integrated approach to reducing program interruption and maximizing engagement among isolated seniors and adults with disabilities. Studies have shown that isolation and loneliness are risk factors for early dementia, early mortality, depression and poor overall quality of life among seniors. Over the past four decades, Shanti Project has developed a model of reducing isolation among San Francisco’s most vulnerable seniors and adults with disabilities through innovative, cost-effective programming integrating paid care navigation staff and volunteer peer support. Through a continuum of services including in-home/onsite emotional and practical support and preserving the human-animal bond, Shanti provides individualized, compassionate support to over 2,000 isolated adults annually. Shanti is eager to share the latest iteration of its model, tailored to address the needs of LGBT seniors and adults with disabilities, developed in response to community concern about isolation among LGBT seniors. Through this workshop, you will learn what makes the model successful and how to translate it to your community.

Presenters: Rick Appleby, Program Analyst, Department of Aging and Adult Services, City and County of San Francisco; Alyssa Nickell, Director, Research and Program Development, Shanti, San Francisco and; Matthew Simmons, Manager, Shanti
**Hoardings Disorders**
Hoardings Disorder is a condition that can cause substantial distress and can impact an individual’s mental health, physical health and general well-being. These negative effects on health often lead to difficulties in functioning. Due to increased vulnerabilities like limited mobility, isolation and normal age-related changes, older adults are especially susceptible to the negative impact of this condition. This workshop will provide an overview of hoarding disorder and highlight its effects on older adults, its prevalence, age of onset, risk factors, and hazards of hoarding disorder. Also, an overview of National Study Group on Chronic Disorganization: Assessment tool with five levels will be reviewed. This workshop will provide information regarding available resources and referral process for older adult that may benefit from mental health services and resources in Los Angeles County. Treatment modalities of hoarding disorder will be briefly reviewed during this workshop, including: Cultural factors impacting treatment and help-seeking behavior for Hoarding Disorder; risk factors of Hoarding Disorder in general; risk factors of older adults with Hoarding Disorder; understanding of Hoarding Disorder and its effects on older adults; and understanding of the available resources and referral process for individuals with Hoarding Disorder.

*Presenters: Christina Nairn, LCSW, Older Adult System of Care Bureau, GENESIS, Los Angeles County Department of Mental Health and; Haydeh Fakhrabadi, Psy. D. Clinical Psychologist II, Older Adult System of Care Bureau, Los Angeles County Department of Mental Health*

**Business Acumen and No-Wrong Door System Initiatives: Where Have We Been and Where Are We Going?**
What do we mean by “business acumen” and “no-wrong door” system initiatives? Why are these concepts important to the aging and disability organizations and to ACL? Come to this session to learn more about these initiatives from the lenses of ACL – where we’ve been, where we’re headed, and how the Aging Network can get involved.

*Presenters: Darrick Lam, MSW, MBA, U.S. Administration for Community Living (ACL) Region IX and; Roger Auerbach, Senior Consultant, The Lewin Group*
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REGISTRATION
REGISTER ONLINE AT WWW.C4A-EVENT-REG.COM

NAME: ___________________________ TITLE: ___________________________
(As To Appear on Name Badge) (As To Appear on Name Badge)

AGENCY/ORGANIZATION: ____________________________________________________________
(As To Appear on Name Badge)

ADDRESS: ________________________________________________________________

CITY: ___________________________ STATE: _____ ZIP: ___________________________

PHONE: ___________________________ E-MAIL: ___________________________

☐ FULL REGISTRATION $295.00 (Includes Wednesday reception, Thursday breakfast and luncheon) ______

☐ PARTIAL REGISTRATION (Please specify day(s) and amount)
  ☐ Tuesday - $60.00 ______
  ☐ Wednesday - $135.00 (Includes Wednesday Reception) ______
  ☐ Thursday - $195.00 (Includes Thursday breakfast and lunch) ______
  ☐ Wednesday and Thursday - $265.00 (Includes Wednesday reception, and Thursday breakfast and lunch) ______

☐ BRING A GUEST
  ☐ Wednesday reception $70.00 ______
  ☐ Thursday luncheon $60.00 ______

TOTAL ______

Name of Guest: ________________________________________________________________

Payment Options:

☐ Check: Make payable to C4A and mail to the address below

OR

☐ Credit Card: Please go to www.c4a-event-reg.com, register and pay by credit card.

SUBMIT CHECKS AND REGISTRATION FORM TO:
C4A, 980 Ninth Street, Suite 240 Sacramento, CA 95814
Phone: (916) 443-2800 Fax: (916) 554-0111 E-mail: aging@c4a.info

IF YOU REQUIRE SPECIAL ACCOMMODATIONS, PLEASE NOTIFY C4A BEFORE NOVEMBER 1, 2017.
NO REFUNDS FOR CANCELLATIONS AFTER NOVEMBER 8, 2017.