WHO IS ELIGIBLE?

This program is available to anyone planning to travel within Los Angeles County; however, priority of service is reserved for individuals meeting the following criteria:

- At least 60 years of age and/or
- Is a disabled adult

Program acceptance will be made on a first come first serve basis.

WHERE CAN I GO?

Individuals can travel within Los Angeles County for reasons including:

- Medical therapy and personal appointments;
- Grocery stores and other shopping destinations;
- Social and recreational events, worship services and other outings;
- Senior centers and adult day programs
- Employment, education, and volunteer sites

HOW DOES THE PROGRAM WORK?

Individuals can take a maximum of four one-way trips totaling 40 miles per month. Taxicab services will be available seven (7) days per week and special accommodations, such as wheelchair accessible vans and ramps may be requested.

NEW FREEDOM

KEEPING YOU ON THE MOVE

HOW DO I APPLY?

- Individuals may request a New Freedom application by e-mail at newfreedom@wdacs.lacounty.gov or complete the application through the New Freedom website at: http://newfreedom.lacounty.gov

- Individuals may also call the New Freedom hotline at (888) 863-7411 to speak to a mobility specialist who can provide assistance. Mobility specialists are available Monday thru Friday from 8 am to 5 pm.

The County of Los Angeles Workforce Development, Aging and Community Services has received funding to provide transportation programs throughout Los Angeles County. The goal is to enhance transportation services to older adults and persons with disabilities who are eligible, at no cost.

The New Freedom Taxicab Services Program is offered at no charge to eligible individuals every month.

Metro

Hilda L. Solis
First District

Mark Ridley-Thomas
Second District

Sheila Kuehl
Third District

Janice Hahn
Fourth District

Kathryn Barger
Fifth District

NEW FREEDOM
KEEPING YOU ON THE MOVE

Provided by
Workforce Development
Aging and Community Services

Funded by
U.S Department of Transportation
Federal Transit Authority

Los Angeles County

Workforce Development Aging and Community Services

Taxicab Services Program

Get where you need to go, and maintain your Independence, health and well-being…

1-888-863-7411