

## APPENDIX C (STATEMENT OF WORK EXHIBITS)



## **ATTACHMENT 1 (PERFORMANCE REQUIREMENTS SUMMARY CHART)**

The Performance Requirements Summary (PRS) Chart provides a listing of the minimum requirements that Subrecipient shall adhere to, and it reflects the performances that will be monitored during the Subaward term. The PRS Chart also lists examples of the types of documents that will be used during monitoring, as well as the standards of performance and the acceptable quality level of performance.

All listings of required services or standards used in this PRS Chart are intended to be completely consistent with the terms and conditions of this Subaward and Exhibit A (Statement of Work), and are not meant in any case to create, extend, revise or expand any obligation of Subrecipient beyond that defined in the terms and conditions of the Subaward and Exhibit A (Statement of Work). In any case of apparent inconsistency between required services or standards as stated in the terms and conditions of this Subaward, Exhibit A (Statement of Work) and this Attachment 1, the terms and conditions of the Subaward and Exhibit A (Statement of Work) will prevail in that order.

The PRS Chart reflects the areas that shall be evaluated based on the criteria outlined herein.

### **Performance Requirement**

This is the outcome that Subrecipient shall achieve as a result of providing of Program Services to Clients. These outcomes will be analyzed by County to measure the quality and effectiveness of Subrecipient's Program Services, which may affect the availability for future Program funding (i.e., if Subrecipient does not meet an outcome and does not correct deficiency(ies), County shall remedy the non-compliance according to the method indicated as Remedy(ies) for Non-Compliance).

### **Reference**

The document or source of information from which the Performance Requirement is derived.

### **Standard(s)**

This is the benchmark that the Performance Requirement will be measured against and Subrecipient shall not deviate from this without providing a remedy as requested by County.

**Acceptable Quality Level**

This is the minimum level (measured as a percentage of the Standard(s)) that is used to compare Subrecipient's actual performance against the Standard(s). During the term of the Subaward, Subrecipient shall achieve, at a minimum, the Acceptable Quality Level (AQL) when completing the Performance Requirement. The AQL for each Performance Requirement is established by County and it provides an assurance to County that Subrecipient is satisfactorily providing Program Services. The AQL is used to determine whether Subrecipient is achieving the Performance Requirement in accordance with the Subaward and Exhibit A (Statement of Work). Any deviation from the Standard will result in non-compliance of that Performance Requirement (i.e., Subrecipient is not providing Program Services according to this Subaward).

**Remedy(ies) for Non-Compliance**

For non-compliance with the AQL, County, at its sole discretion, has the option to apply the remedy(ies) listed and Subrecipient shall adhere to the remedy(ies).

<b>Performance Requirement</b>	<b>Reference</b>	<b>Standard(s)</b>	<b>Acceptable Quality Level</b>	<b>Remedy(ies) for Non-Compliance</b>
Subrecipient shall advocate for Clients, protect Clients' rights and promote the highest possible quality of care and quality of life for Clients.	Exhibit A (Statement of Work), Subsection 10.2.2 (Resident-Level Advocacy - Complaint Resolution)	Subrecipient shall ensure that the number of cases resolved out of the total cases received will exceed the average California Complaint Resolution rate by two percent (2%). The rate is determined and available annually from CDA.	<b>75%</b>	1) Corrective Action Plan 2) Probation 3) Suspend payment(s) 4) Suspend Subaward 5) Liquidated damages 6) Reduce and reallocate funds 7) Terminate Subaward 8) Placement in County's Contractor Alert Reporting Database

Performance Requirement	Reference	Standard(s)	Acceptable Quality Level	Remedy(ies) for Non-Compliance
Subrecipient shall provide LTC Facility monitoring/coverage.	Exhibit A (Statement of Work), Subsection 10.2.4.1 (Facility Monitoring/Coverage)	Subrecipient shall use the LTCOP allocation indicated in the Mandated Program Services to conduct unannounced, on-site Monitoring Visits of LTC Facilities on a quarterly basis each Fiscal Year using the LTCOP requirements in Exhibit A (Statement of Work) and those provided by OSLTCO.	<b>100%</b>	<ol style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ol>
Subrecipient shall maintain an on-going presence in each Skilled Nursing Facility (SNF) and Residential Care Facility for the Elderly (RCFE), in addition to responding to complaints.	Exhibit A (Statement of Work), Subsection 10.2.4.3.1 (Establishment of an On-Going Presence)	<p>Subrecipient shall use the LTCOP allocation indicated in the Mandated Program Services to:</p> <ul style="list-style-type: none"> <li>-Maintain a regular, on-going presence in each SNF and RCFE (on-going presence shall be in addition to responding to/investigating complaints).</li> <li>-Maintain a current LTC Facility coverage plan documenting its visitation/presence in LTC Facilities.</li> <li>-Confirm on a regular basis that the Ombudsman poster displaying the phone number for Subrecipient and CRISIS line is posted in a conspicuous location accessible to both Clients and non-Client residents within LTC Facility.</li> </ul>	<b>95%</b>	<ol style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ol>

Performance Requirement	Reference	Standard(s)	Acceptable Quality Level	Remedy(ies) for Non-Compliance
Subrecipient shall provide information and consultation to individuals and LTC Facilities.	Exhibit A (Statement of Work), Subsection 10.2.3 (Resident-Level Advocacy - Information and Consultation to Individuals) and Exhibit A (Statement of Work), Subsection 10.2.4.2 (LTC Facility Consultation and Training)	<p>Subrecipient shall use the LTCOP allocation indicated in the Mandated Program Services to:</p> <ul style="list-style-type: none"> <li>-Provide long-term care information to all persons who contact Subrecipient to request information about selecting a LTC Facility.</li> <li>-Consult with each Client during the complaint investigation process to determine Client's needs and appropriate remedies; and, advise Client on his/her rights.</li> <li>-Provide training and consultation to all LTC Facilities staff.</li> </ul>	<b>95%</b>	<ol style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ol>

Performance Requirement	Reference	Standard(s)	Acceptable Quality Level	Remedy(ies) for Non-Compliance
Subrecipient shall provide Elder Abuse Prevention services.	Exhibit A (Statement of Work), Subsection 10.3 (Elder Abuse Prevention Program Services)	<p>Subrecipient shall use the LTCOP allocation indicated in the Mandated Program Services to perform at least one (1) of the following activities:</p> <p>-Provide public education sessions for the public on the identification, prevention and treatment of elder abuse, neglect and exploitation and outreach to the general public at the service level indicated in County's Area Plan Service Unit Plan (APSUP).</p> <p>-Provide training sessions for professionals on the identification, prevention, and treatment of elder abuse, neglect and exploitation at the service level indicated in County's APSUP.</p> <p>-Provide training sessions for caregivers served by OAA Title III E on the identification, prevention, and treatment of elder abuse, neglect, and exploitation at the Service level indicated in County's APSUP.</p> <p>-Develop a coordinated system to respond to elder abuse and coordinate LTCOP Services with Adult Protective Services, State, and local law enforcement systems and courts of competent jurisdiction at the Service level and in the manner prescribed in County's APSUP.</p>	<b>100%</b>	<ol style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ol>

Performance Requirement	Reference	Standard(s)	Acceptable Quality Level	Remedy(ies) for Non-Compliance
		<p>-Distribute educational materials to the general public, professionals, and caregivers to identify, prevent, and treat elder abuse, neglect, and exploitation at the Service level and in the manner prescribed in County's APSUP.</p> <p>-Develop educational products to help prevent and treat elder abuse, neglect, and exploitation at the Service level and in the manner prescribed in County's APSUP.</p>		
Subrecipient shall recruit Staff (Employees and Volunteers) to serve as Ombudsman Representatives.	Exhibit A (Statement of Work), Subsection 10.4.2 (Staff Recruitment/Retention)	<p>Subrecipient shall use the LTCOP allocation indicated in the Mandated Program Services to:</p> <p>-Increase the number of Staff Ombudsman Representatives each Fiscal Year by 5% (subject to extension of the Subaward term and an increase in funding).</p> <p>-Maintain a core group of well-trained Volunteer Ombudsman Representatives.</p> <p>-Conduct regular Volunteer recognition activities to retain Volunteer Ombudsman Representatives.</p>	<b>100%</b>	<ol style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ol>

Performance Requirement	Reference	Standard(s)	Acceptable Quality Level	Remedy(ies) for Non-Compliance
Subrecipient shall provide training for Staff (Employees and Volunteers) serving as Ombudsman Representatives.	Exhibit A (Statement of Work), Subsection 10.4.3 (Staff Training) and Exhibit A (Statement of Work), Subsection 6.7 (Training)	Subrecipient shall use the LTCOP allocation indicated in the Mandated Program Services to provide on-going training and technical assistance on a regular basis and as-needed basis to Staff Ombudsman Representatives.	<b>100%</b>	<ul style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ul>
Subrecipient shall certify all Ombudsman Representatives.	Exhibit A (Statement of Work), Subsection 6.4.6 (State Certification of Ombudsman Representative) and Exhibit A (Statement of Work), Subsection 6.4.7 (Criminal Background Clearance)	<p>Subrecipient shall use the LTCOP allocation indicated in the Mandated Program Services to:</p> <ul style="list-style-type: none"> <li>-Provide thirty-six (36) hours of training using curriculum developed and required by OSLTCO to certify all Ombudsman Representatives.</li> <li>- Provide an internship for all Ombudsman Representatives upon completion of the 36-hour training.</li> <li>-Provide twelve (12) hours of continuing education each year for all Ombudsman Representatives to maintain OSLTCO certification.</li> <li>-Complete the background clearance process for all Ombudsman Representatives pursuant to Exhibit A (Statement of Work), Subsection 6.4.7 (Criminal Background Clearance).</li> </ul>	<b>100%</b>	<ul style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ul>



Performance Requirement	Reference	Standard(s)	Acceptable Quality Level	Remedy(ies) for Non-Compliance
Subrecipient shall provide ten percent (10%) match of the total allocations for OAA Title VII A Chapter 2 and OAA Title VII A Chapter 3 funding.	Subaward Terms and Conditions, Subparagraph 5.12 (Match Contribution)	Subrecipient shall minimally provide ten percent (10%) match contribution for the total allocations for both OAA Title VII A Chapter 2 and OAA Title VII A Chapter 3 funding. Such match shall be reflected on Subrecipient's Budgets.	<b>100%</b>	<ol style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ol>
Subrecipient shall obtain and maintain confidentiality forms for appropriate Staff (Employees and Volunteers).	Exhibit A (Statement of Work), Subsection 6.4.8 (Confidentiality and Security of LTCOP Data)	Subrecipient shall require Subrecipient's Staff who have access to confidential files or any other confidential information within the office to sign confidentiality forms, which shall be maintained on file.	<b>100%</b>	<ol style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ol>

Performance Requirement	Reference	Standard(s)	Acceptable Quality Level	Remedy(ies) for Non-Compliance
Subrecipient shall submit quarterly and annual LTCOP data.	Exhibit A (Statement of Work), Subsection 10.2.2.3 (National Ombudsman Reporting System (NORS))	<p>Subrecipient shall submit:</p> <p>-Quarterly LTCOP data using NORS by October 31, January 31, April 30, and July 31 (and provide copies of aggregate data to County's Program Manager).</p> <p>-Annual LTCOP data using NORS by August 31 (and provide copies of aggregate data to County's Program Manager).</p> <p>-Elder Abuse Prevention Quarterly Activity Report (obtained from CDA's website) to OSLTCO by October 31, January 31, April 30, and July 31 (and provide copies of the report to County's Program Manager).</p> <p>- Quarterly aggregate number of "Elder Abuse Prevention, Education and Training Sessions" and "Elder Abuse Prevention Educational Materials" into the State's California Aging Report System (CARS) on a quarterly basis.</p>	<b>100%</b>	<ol style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ol>

Performance Requirement	Reference	Standard(s)	Acceptable Quality Level	Remedy(ies) for Non-Compliance
Provide Program Services and expend Subaward Sums.	Subaward Terms and Conditions, Paragraph 3.0 (Work)	Subrecipient shall fully perform, complete and deliver on time, all tasks, deliverables, Services and other work as set forth in the Subaward.	95%	<ul style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ul>
Submit Budget(s) and Mandated Program Services documents by County's due date.	Subaward Terms and Conditions, Paragraph 3.0 (Work)	At County's request, Subrecipient shall complete the Budget and Mandated Program Services documents and submit these documents by the due date as prescribed by County.	100%	<ul style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ul>
Notify County in writing of any change in name or address of Subrecipient's Project Manager.	Subaward Terms and Conditions, Subparagraph 7.2 (Subrecipient's Project Manager)	Immediately notify County in writing of any change in the name or address of Subrecipient's Project Manager or provide such notification within five (5) business days after the change is effective.	100%	<ul style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ul>

Performance Requirement	Reference	Standard(s)	Acceptable Quality Level	Remedy(ies) for Non-Compliance
Maintain accurate records related to the Subaward and Program Services.	Subaward Terms and Conditions, Subparagraph 8.38 (Record Retention, Inspection and Audit Settlement)	Subrecipient to maintain all required financial records; employment records; supporting Program documents; proprietary data; information related to its performance of the Subaward; the Subaward; Subaward amendments, addendums and/or modifications; and, all applicable laws, regulations, directives, change notices and guidance.	100%	<ol style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ol>
Obtain prior approval before entering into/amending Lower Tier Subaward(s).	Subaward Terms and Conditions, Subparagraph 8.40 (Lower Tier Subaward)	Obtain County's advance written approval prior to entering into a Lower Tier Subaward for any Work by providing a draft copy of the proposed Lower Tier Subaward to County's Contract Manager and allowing County up to sixty (60) days to complete the review process.	100%	<ol style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ol>
Maintain current insurance certifications, inspection reports, permits, licenses, etc. and submit to County prior to expiration.	Subaward Terms and Conditions, Subparagraph 8.25 (Insurance Coverage) and Subparagraph 9.20.3 (Subaward Compliance Documents)	Maintain proof of all current and required insurance certifications, inspection reports, permits, and licenses as specified in the Subaward, Subparagraphs 8.25 (Insurance Coverage) and 9.20.3 (Subaward Compliance Documents).	100%	<ol style="list-style-type: none"> <li>1) Corrective Action Plan</li> <li>2) Probation</li> <li>3) Suspend payment(s)</li> <li>4) Suspend Subaward</li> <li>5) Liquidated damages</li> <li>6) Reduce and reallocate funds</li> <li>7) Terminate Subaward</li> <li>8) Placement in County's Contractor Alert Reporting Database</li> </ol>

Performance Requirement	Reference	Standard(s)	Acceptable Quality Level	Remedy(ies) for Non-Compliance
Prepare and submit corrective action plan(s).	2 CFR 200.511 WDACS Directive CCD-15-1 (Resolution Procedures) WDACS Directive CCD-15-2 (Contractor Alert Reporting Database Procedures)	Submit a corrective action plan(s) at the direction of County and/or County's duly authorized representatives (including, but not limited to, Federal, State and other County agents) within the prescribed timeline.	100%	1) Corrective Action Plan 2) Probation 3) Suspend payment(s) 4) Suspend Subaward 5) Liquidated damages 6) Reduce and reallocate funds 7) Terminate Subaward 8) Placement in County's Contractor Alert Reporting Database
Prepare and submit audit engagement letter.	2 CFR 200.501 WDACS Directive CCD-15-2 (Contractor Alert Reporting Database Procedures) WDACS Directive CCD-15-8 (Audit Requirements)	Submit the audit engagement letter for the single audit by the deadline directed by County.	100%	1) Corrective Action Plan 2) Probation 3) Suspend payment(s) 4) Suspend Subaward 5) Liquidated damages 6) Reduce and reallocate funds 7) Terminate Subaward 8) Placement in County's Contractor Alert Reporting Database
Prepare and submit cost allocation plan.	2 CFR 200.4 WDACS Directive CCD-15-2 (Contractor Alert Reporting Database Procedures) WDACS Directive CCD-15-3 (Cost Allocation and Indirect Cost Requirements for WDACS Subawards)	Submit a cost allocation plan which adheres to the requirements outlined in WDACS directive CCD-15-3 (Cost Allocation and Indirect Cost Requirements for WDACS Subawards) within the prescribed timeline.	100%	1) Corrective Action Plan 2) Probation 3) Suspend payment(s) 4) Suspend Subaward 5) Liquidated damages 6) Reduce and reallocate funds 7) Terminate Subaward 8) Placement in County's Contractor Alert Reporting Database

**ATTACHMENT 2  
(COUNTY RECOGNIZED HOLIDAYS)**

New Year's Day.....	January 1
Martin Luther King Jr.'s Birthday .....	The third Monday in January
Presidents' Day .....	The third Monday in February
Cesar Chavez Day.....	The last Monday in March
Memorial Day .....	The last Monday in May
Independence Day .....	July 4
Labor Day.....	The first Monday in September
Columbus Day.....	The second Monday in October
Veteran's Day.....	November 11
Thanksgiving Day.....	The fourth Thursday in November
Friday after Thanksgiving .....	The fourth Friday in November
Christmas .....	December 25

\*If January 1<sup>st</sup>, July 4<sup>th</sup>, November 11<sup>th</sup> or December 25<sup>th</sup> fall on a Saturday, the preceding Friday is a holiday.

\*If January 1<sup>st</sup>, July 4<sup>th</sup>, November 11<sup>th</sup> or December 25<sup>th</sup> fall on a Sunday, the following Monday is a holiday.

### ATTACHMENT 3 (COMMUNITY FOCAL POINTS LIST)

CCR Title 22, Article 3, Section 7302(a)(14), 45 CFR Section 1321.53(c),  
OAA 2006 306(a)

In the form below, provide the current list of designated community focal points and their addresses. This information must match the total number of focal points reported in the National Aging Program Information System (NAPIS) State Program Report (SPR), i.e., California Aging Reporting System, NAPISCare, Section III.D.

Designated Community Focal Point	Address
<b>Alhambra, City of: Joslyn Adult Center</b>	210 North Chapel Avenue Alhambra, CA 91801
<b>Altadena Community Center (CSS)</b>	730 East Altadena Drive Altadena, CA 91001
<b>Altadena Senior Center (CSS)</b>	560 East Mariposa Street Altadena, CA 91001
<b>Altamed Health Service: California Southland Chapter</b>	Site 1: 512 South Indiana Street Los Angeles, CA 90063 Site 2: 4421 Wilshire Boulevard Suite #400 Los Angeles, CA 90010
<b>Armenian Relief Society</b>	518 West Glenoaks Boulevard Glendale, CA 91202
<b>Antelope Valley Senior Center (CSS)</b>	777 West Jackman Street Lancaster, CA 93534
<b>Asian Senior Center (CSS)</b>	14112 South Kingsley Drive Gardena, CA 90249
<b>Avalon Medical Development Corp: Catalina Island Medical Center</b>	100 Falls Canyon Road Avalon, CA 90704
<b>Azusa, City of: Azusa Senior Center /Azusa Recreation &amp; Family Service</b>	Site 1: 740 North Dalton Avenue Azusa, CA 91702 Site 2: 320 North Orange Place Azusa, CA 91702
<b>Bet Tzedek Justice for All</b>	3250 Wilshire Boulevard 13 <sup>th</sup> Floor Los Angeles, CA 90010
<b>Burbank, City of : Joslyn Adult Center /Tuttle Center</b>	Site 1: 1301 West Olive Avenue Burbank, CA 91506 Site 2: 1731 North Ontario Burbank, CA 91505

<b>Centro Maravilla Service Center (CSS)</b>	4716 East Cesar East Chavez Avenue Los Angeles, CA 90022
<b>Cerritos Senior Center</b>	12340 South Street Cerritos, CA 90703
<b>Chinatown Service Center: Little Tokyo Service Center /Korean Health Education, Info. &amp; Research Center</b>	Site 1: 231 East 3 <sup>rd</sup> Street Suite # G106 Los Angeles, CA 90013 Site 2: 3727 West 6 <sup>th</sup> Street Suite #230 Los Angeles, CA 90020 Site 3: 320 South Garfield Avenue Suite#202 Alhambra, CA 91801
<b>Claremont, City of: Joslyn Center /Blaisdell Community Center</b>	Site 1: 660 North Mountain Avenue Claremont, CA 91711 Site 2: 440 South College Avenue Claremont, CA 91711
<b>Culver, City of: Culver City Senior Center / Roxbury Park Community Center</b>	Site 1: 4095 Overland Avenue Culver City, CA 90232 Site 2: 471 South Roxbury Drive Beverly Hills, CA 90212
<b>East Los Angeles Senior Center (CSS)</b>	133 North Sunol Drive Suite# 237 Los Angeles, CA 90063
<b>East Rancho Dominguez Service Center (CSS)</b>	4513 East Compton Boulevard Compton, CA 90221
<b>El Monte, City of: Jack Crippen Multipurpose Senior Center</b>	3120 North Tyler Avenue El Monte, CA 91731
<b>Florence/Firestone Service Center (CSS)</b>	7807 South Compton Avenue Los Angeles, CA 90001
<b>Gardena, City of</b>	1670 West 162th Street Gardena, CA 90247
<b>Glendale, City of : Adult Recreation Center / Sparr Heights Community Center</b>	Site 1: 201 East Colorado Glendale, CA 91205 Site 2: 1613 Glencoe Way, Glendale, CA 91208



<b>Grandparents As Parents, Inc. : Corporate Office / Edelman Court Caregiver Center</b>	Site 1: 22048 Sherman Way #217 Canoga Park, CA 01303 Site 2: 201 Center Plaza Drive – 5 <sup>th</sup> Floor #422 Monterey Park, CA 91754
<b>Human Services Association</b>	6800 Florence Avenue Bell Gardens, CA 90201
<b>Jewish Family Service: West Hollywood Comprehensive Service Center /Freda Mohr Multipurpose Center</b>	Site 1: 7377 Santa Monica Boulevard West Hollywood, CA 90046 Site 2: 330 North Fairfax Avenue Los Angeles, CA 90036
<b>Just Rite Community Program</b>	17715 Chatsworth Street, Suite 210 Granada Hills, CA 91344
<b>Long Beach Senior Center</b>	1150 East 4 <sup>th</sup> Street Long Beach, CA 90802
<b>Los Nietos Senior Center (CSS)</b>	11640 East Slauson Avenue Whittier, CA 90606
<b>Norwalk, City of : Senior Center</b>	14040 San Antonio Drive Norwalk, CA 90650
<b>Office of Samoan Affairs</b>	20715 South Avalon Boulevard Suite# 200 Carson, CA 90746
<b>Oldtimers Foundation</b>	3355 East Gage Avenue Huntington Park, CA 90255
<b>Pomona, City of: Community Service Department</b>	499 East Arrow Hwy Pomona, CA 91767
<b>Potrero Heights Park Community and Senior Center (CSS)</b>	8051 Arroyo Drive Montebello, CA 90640
<b>San Fernando, City of: Las Palmas Park</b>	505 South Huntington Street San Fernando, CA 91340
<b>San Gabriel Valley Service Center (CSS)</b>	1441 Santa Anita Avenue South El Monte, CA 91733
<b>San Gabriel Valley YWCA</b>	943 North Grand Avenue Covina, CA 91724
<b>San Pedro Service Center (CSS)</b>	769 West Third Street San Pedro, CA 90731

<b>Santa Anita Family Service</b>	605 South Myrtle Avenue Morovia, CA 91016
<b>Santa Clarita Valley Community on Aging</b>	22900 Market Street Santa Clarita, CA 91321
<b>Santa Clarita Valley Service Center (CSS)</b>	24271 Main Street Newhall, CA 91321
<b>Senior Care Action Network (SCAN)</b>	2501 Cherry Avenue Suite# 380 Signal Hill, CA 90755
<b>South El Monte, City of : Senior Center</b>	1556 Central Avenue South El Monte, CA 91733
<b>Southeast Area Social Service Funding Authority</b>	10400 Pioneer Boulevard Suite # 9 Santa Fe Springs, CA 90670
<b>Special Services for Groups: Older Adult Division</b>	1730 West Olympic Boulevard Floor 3A Suite 100 Los Angeles, CA 90015
<b>Torrance, City of: Community Services Department, Bartlett Senior Center</b>	1339 Post Avenue. Torrance, CA 90501
<b>Torrance South Bay Family YMCA</b>	2900 West Sepulveda Boulevard Torrance, CA 90505
<b>USC/LA Caregiver Resource Center</b>	3715 McClintock Avenue Los Angeles, CA 90089
<b>Watts Labor Community Action Committee: Bradley Multipurpose Center</b>	10937 South Central Avenue Los Angeles, CA 90059
<b>West Covina, City of</b>	1444 West Garvey Avenue West Covina, CA 91793
<b>Wise &amp; Healthy Aging</b>	1527 4 <sup>th</sup> Street, 2 <sup>nd</sup> Floor Santa Monica, CA 90401
<b>Willowbrook Senior Center (CSS)</b>	12915 South Jarvis Avenue Los Angeles, CA 90401