



**COUNTY OF LOS ANGELES  
WORKFORCE DEVELOPMENT, AGING AND COMMUNITY SERVICES  
PROCUREMENT FOR SERVICES ENTITLED:**

**REQUEST FOR PROPOSALS  
FAMILY CAREGIVER SUPPORT PROGRAM  
AAA-FCSP-2223 RFP**

**Solicitation Release Date: Monday, November 15, 2021**

**Proposers' Conference: Thursday, December 2, 2021, at 10:00 a.m. PT**

**Final Proposal Due Date and Time: Friday, December 17, 2021, at 5:00 p.m. PT**

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- O Notice of Intent to Submit Proposal:** Form to be completed by potential Proposer (who may be interested in submitting a Proposal) and submitted to County by the date indicated in the solicitation.

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## **1.0 INTRODUCTION**

### **1.1 Request for Proposals for Family Caregiver Support Program Services**

- 1.1.1 County of Los Angeles through its department of Workforce Development, Aging and Community Services (County or WDACS) is issuing this Request for Proposals (RFP), solicitation number AAA-FCSP-2223 RFP, to solicit responses (Proposals) for Subawards with qualified organizations (Proposers) that can provide Family Caregiver Support Program (FCSP) Services (Services) identified in Appendix A (Sample Subaward), Exhibit A (Statement of Work) throughout Los Angeles County Supervisorial Districts 1, 2, 3, 4, and 5 (excluding the City of Los Angeles), as identified in Appendix P (County of Los Angeles Zip Code List).
- 1.1.2 Proposals will be accepted from qualified organizations who can provide all the following:
  - 1.1.2.1 Services to both FCSP-Regular (FCSP-R) and FCSP-Grandparent (FCSP-G) Clients.
  - 1.1.2.2 At minimum, three (3) of the following five (5) Service Categories: Information, Access Assistance, Support, Respite Care, and Supplemental; of which two (2) shall be Support, Respite Care, and/or Supplemental Services as detailed in Appendix A (Sample Subaward), Exhibit A (Statement of Work).
  - 1.1.2.3 At minimum, one (1) Service Detail within each proposed Service Category as detailed in Appendix A (Sample Subaward), Exhibit A (Statement of Work).
- 1.1.3 Proposer may provide different Service Categories and Service Details for FCSP-R and FCSP-G Clients within the same Supervisorial District.
- 1.1.4 Proposer shall submit one (1) proposal for each Supervisorial District and may submit up to five (5) separate proposals. Proposer shall identify the Services they will provide in each proposed Supervisorial District.
- 1.1.5 County anticipates selecting, at minimum, one (1) Proposal per Supervisorial District to award Subawards to a Successful Proposer(s) who demonstrate that they are responsive, responsible, qualified, and have the capacity to provide the Services under the requirements of the Subaward (Appendix A (Sample Subaward)).



## **1.2 Terms and Definitions**

- 1.2.1 Titles, captions, and headings contained in this solicitation are inserted as a matter of convenience and for reference and are not intended and shall not be deemed or construed to define, limit, extend, or otherwise describe the scope or any provision of this solicitation.
- 1.2.2 Key terms that are used throughout this document (including its Appendices) have been defined in Appendix A (Sample Subaward), Exhibit P (Definitions), unless otherwise stated.
- 1.2.3 **For purposes of this RFP:**
  - 1.2.3.1 The term “Proposer” is used to identify any person, entity, or organization that submits a Proposal in response to this solicitation.
  - 1.2.3.2 The term “Client” is used to identify an individual who meets the eligibility requirements outlined in Appendix A (Sample Subaward), Exhibit A (Statement of Work), Subsection 10.2 (Eligibility), receives Program Services, and is counted only once (unduplicated) when determining the total number of unduplicated Clients.
  - 1.2.3.3 The terms “Subrecipient,” “Prospective Subrecipient,” and “Successful Proposer” shall refer to an organization that submits a Proposal in response to this solicitation, successfully passes County’s evaluation/review process, is selected by County to receive a Subaward (contingent upon approval by the County of Los Angeles Board of Supervisors (Board of Supervisors)) and is expected to ultimately sign/execute the resulting Subaward.
- 1.2.4 **Usage of Specific Terms Pursuant to Federal and County Regulations**
  - 1.2.4.1 In order to comply with the requirements of [Title 2 Code of Federal Regulations Part 200](#) and [Title 45 Code of Federal Regulations Part 75](#), specific terms are used to refer to the resulting agreement, which is identified as the “Subaward” (i.e., Appendix A (Sample Subaward)), the party to that agreement who is identified as “Subrecipient,” a third-party agreement which is identified as the “Lower Tier Subaward,” and a third-party who is identified as a “Lower Tier Subrecipient.”

- 1.2.4.2 To comply with County of Los Angeles codes/statutes and Board of Supervisors policies/mandates, several County of Los Angeles specific terms are also used to refer to the resulting agreement which is identified as the “Contract” (i.e., Appendix A (Sample Subaward)), the party to that agreement who is identified as “Contractor,” a third-party agreement which is identified as the “Subcontract,” and a third-party who is identified as a “Subcontractor.”
- 1.2.4.3 In all cases, when the terms “Subaward,” “Subrecipient,” “Lower Tier Subaward,” “Lower Tier Subrecipient,” “Contract,” “Contractor,” “Subcontract,” and “Subcontractor” are used, then these shall have the meanings provided respectively herein and as noted in Appendix A (Sample Subaward), Exhibit P (Definitions).

### **1.3 Background**

- 1.3.1 County administers an array of federal, state, and local social service programs for the benefit of Los Angeles County residents. In this capacity, County has been designated by the State funding authority, California Department of Aging (CDA or State), to operate as the Area Agency on Aging for Planning and Service Area 19 (AAA PSA 19), which allows County to provide various program services within the geographic areas of Los Angeles County (excluding the City of Los Angeles, which is served by another public entity). FCSP is one of these programs, and it is designed to reduce caregiver burden, enable caregivers to remain in the workforce, and prevent or delay the need for a higher level of care for the care receiver.

### **1.4 Overview of Program Services**

- 1.4.1 As part of the AAA Programs, County uses funds designated for FCSP for the primary purpose of providing services to unpaid informal caregivers caring for older adults (Family Caregiver Support Program – Regular (FCSP-R)), and older relative caregiver primarily caring for a child or individual(s) with a disability (Family Caregiver Support Program – Grandparent (FCSP-G)). The purpose of FCSP is to help minimize the negative emotional, physical, and financial consequences of unpaid family caregiving by providing access to available support services.

1.4.2 FCSP Services include:

Service Category	Service Detail
Information Services	Public Information Activities on Caregiving
	Community Education Activities on Caregiving
Access Assistance Services	Caregiver Outreach Contacts
Support Services	Caregiver Assessment
	Caregiver Case Management
	Caregiver Counseling
	Caregiver Support Group
	Caregiver Training
Respite Care Services	Caregiver Respite In-Home Supervision
	Caregiver Respite In-Home Personal Care
	Caregiver Respite Homemaker Assistance
	Caregiver Respite Home Chore
	Caregiver Respite Out-of-Home Day Care
Supplemental Services	Assistive Devices for Caregiving
	Home Adaptations for Caregiving
	Caregiving Services Registry
	Caregiving Emergency Cash/Material Aid

## 2.0 PURPOSE: SUBAWARD FOR FCSP SERVICES

### 2.1 Statement of Work

- 2.1.1 Subrecipient shall be expected to implement the requirements outlined in Appendix A (Sample Subaward), Exhibit A (Statement of Work) if selected to receive a Subaward.

2.1.2 Subrecipient shall provide the Program Services identified in Appendix D (Required Forms), Form D25.1 (Proposed Program Services) and Appendix D (Required Forms), Form D25.2 (Proposed Program Services) in the Supervisorial District(s) for which it applies (excluding the City of Los Angeles) for the duration of the Subaward term (including any term extensions exercised by County).

2.1.3 **Estimated Funding and Service Delivery**

2.1.3.1 County estimates that the total funding for Fiscal Year 2022-23 for FCSP is approximately **\$1,600,000** in Older Americans Act (OAA) Title III E funding. This amount will potentially be distributed to each Supervisorial District as follows:

Supervisorial District	FCSP-R	FCSP-G	Funding Total
1	\$369,000	\$41,000	\$410,000
2	\$231,300	\$25,700	\$257,000
3	\$54,000	\$6,000	\$60,000
4	\$356,400	\$39,600	\$396,000
5	\$429,300	\$47,700	\$477,000
Total	\$1,440,000	\$160,000	\$1,600,000

2.1.3.2 Subject to Subparagraph 2.2.2 (Anticipated Subaward Term), and if County exercises all renewal options, the estimated potential maximum Subaward Sum for four (4) years is approximately \$6,400,000.

**2.2 Sample Subaward (County Terms and Conditions)**

2.2.1 Successful Proposer/Subrecipient shall be expected to implement the requirements outlined in Appendix A (Sample Subaward) if selected to receive a Subaward.

**2.2.2 Anticipated Subaward Term**

2.2.2.1 The anticipated Subaward term shall be for a period of one (1) year with three (3) annual options to renew.

Such renewals shall be determined at County's sole discretion (contingent upon availability of funding, Subrecipient's performance, and other criteria to be determined by County). The Subaward is expected to commence on July 1, 2022, and continue through June 30, 2023, following approval by the County of Los Angeles Board of Supervisors (Board of Supervisors).

### **2.2.3 Subaward Rates**

2.2.3.1 Subrecipient's rates shall remain firm and fixed for the term of the Subaward, and such term shall include any renewal options exercised by County. These rates shall represent Subrecipient's true, actual, and supported costs which are incurred solely for providing Services under the Subaward. Such true/actual costs are those costs which are net of any applicable credits including, but not limited to, discounts, refunds, adjustments, rebates, allowances, etc. and are inclusive of any taxes, delivery/shipping charges, etc. County shall reimburse Subrecipient for supplying the Services as set forth in the Subaward.

2.2.3.2 If County exercises its renewal option(s), Subrecipient may request a unit rate increase for the following Fiscal Year, where such increase(s) shall only be based on the occurrence of any of the following and shall include the information noted herein:

2.2.3.2.1 Increase wages (e.g., minimum wage): the amount (dollars/cents) of the increase and its impact on the unit rate(s); the number of staff affected by minimum wage increase(s); hourly rate increase(s); number of hours; and any other relevant information that will facilitate County's review.

2.2.3.3 County has the sole discretion to approve or reject Subrecipient's request.

2.2.3.3.1 All such requests shall not cause or authorize exceeding the maximum annual Subaward Sum or the Maximum Subaward Sum.

#### **2.2.4 Days of Operation**

- 2.2.4.1 Subrecipient shall provide Program Services a minimum of five (5) days per week (Monday through Friday), eight (8) hours per day during the hours of 8:00 a.m. to 5:00 p.m. (normal business hours), and its offices shall be open for business during this timeframe. Subrecipient's Staff shall be available during these normal business hours. Subrecipient is not required to provide Services on County recognized holidays (a list of the holidays is provided in Appendix A (Sample Subaward), Exhibit A (Statement of Work), Attachment 2 (County Recognized Holidays)).

#### **2.2.5 Indemnification and Insurance**

- 2.2.5.1 Subrecipient (that is "Contractor") shall be required to comply with the indemnification provisions contained in Appendix A (Sample Subaward), Subparagraph 8.23 (Indemnification). Contractor shall procure, maintain, and provide to County proof of insurance coverage for all the programs of insurance along with associated amounts specified in Appendix A (Sample Subaward), Subparagraph 8.24 (General Provisions for all Insurance Coverage) and Subparagraph 8.25 (Insurance Coverage).

#### **2.2.6 Health Insurance Portability and Accountability Act of 1996**

- 2.2.6.1 Subrecipient (that is "Contractor") shall be required to comply with the Administrative Simplification requirements of the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) as in effect and as may be amended, which is contained in Appendix A (Sample Subaward), Exhibit N (Business Associate Agreement under the Health Insurance Portability and Accountability Act of 1996).

#### **2.2.7 Collaboration Efforts with Lower Tier Subrecipient(s)**

- 2.2.7.1 To ensure continuity in Service delivery and provide Services to Clients, Proposer may enter into a lower tier subaward(s) with other business partners, agencies, consortiums, vendors, etc. (see Appendix A (Sample Subaward), Subparagraph 8.40 (Lower Tier Subaward)).

### **3.0 MINIMUM REQUIREMENTS**

#### **3.1 Information for Interested and Qualified Proposers**

- 3.1.1 Interested and qualified Proposers that can demonstrate their ability and qualifications to successfully provide all the required Services outlined in Appendix A (Sample Subaward), Exhibit A (Statement of Work) are invited to submit a Proposal(s), provided that they meet the Minimum Requirements outlined herein.

#### **3.2 Minimum Requirements to Submit Proposal**

##### **3.2.1 Experience**

- 3.2.1.1 Proposer must have five (5) consecutive years of experience, obtained during the years of 2014 through 2020, providing FCSP Services or services which are equivalent or substantially similar to these Program Services/Service Categories for which Proposer is applying.

##### **3.2.2 Service Delivery**

- 3.2.2.1 Proposer shall provide, at minimum, three (3) of the five (5) Service Categories; two (2) of which are Support, Respite Care and/or Supplemental Services for both FCSP-R and FCSP-G Clients as evidenced by the information reported on Appendix D (Required Forms), Form D25.1 (Proposed Program Services) and Appendix D (Required Forms), Form D25.2 (Proposed Program Services).

##### **3.2.3 Mandatory Staff**

- 3.2.3.1 Proposer shall have the following mandatory staff who meet all the requirements listed in Appendix A (Sample Subaward), Exhibit A (Statement of Work), Subsection 6.3 (Subrecipient's Personnel): Project Manager. Proposer shall provide a resume, diploma, and/or certificate for Staff, and such Staff shall be listed on Proposer's completed Appendix D (Required Forms), Form D24.1 (Proposed Budget) and Appendix D (Required Forms), Form D24.2 (Proposed Budget).

##### **3.2.4 Debarment**

- 3.2.4.1 Proposer shall not be debarred, or have an equivalent prohibition on doing business with Proposer, by any government agency within the last five (5) years.

### **3.2.5 Data Universal Numbering System Number**

- 3.2.5.1 Proposer shall have a current, valid, and active Data Universal Numbering System (DUNS) Number. Proposer shall provide this information when completing Appendix D (Required Forms), Form D1 (Proposer's Organization Questionnaire/Affidavit). If Proposer does not have a DUNS number, the DUNS may be obtained by registering for this number at: <http://www.dnb.com/duns-number.html>. Upon completion, Proposer shall provide documentation (e.g., print screen, confirmation, etc.) of its registration for the DUNS as an attachment to Appendix D (Required Forms), Form D1 (Proposer's Organization Questionnaire/Affidavit).

### **3.2.6 Organizational Business Structure**

- 3.2.6.1 Proposer's organizational business structure shall be a non-profit corporation, public/government entity, or joint powers agency.
- 3.2.6.2 Non-profit Corporation, or Joint Powers Agency: Proposer's organization shall be either a Single-Purpose Agency or Multi-Purpose Agency.
- 3.2.6.3 Non-profit Corporation, Public/Government Entity, or Joint Powers Agency: If Proposer's organization is a Multi-Purpose Agency and/or a public/government entity, it shall ensure that none of its other Sponsored Programs conflict with the objectives and policies of FCSP, and it must devote adequate resources to meet FCSP objectives.

### **3.2.7 Unresolved Disallowed Costs with County Contract(s)**

- 3.2.7.1 If Proposer's compliance with a County contract has been reviewed by the County of Los Angeles Department of the Auditor-Controller (Auditor-Controller) within the last ten (10) years, Proposer must not have unresolved questioned costs identified by the Auditor-Controller, in an amount over \$100,000.00, that are confirmed to be disallowed costs by the contracting County of Los Angeles department, and remain unpaid for six (6) months or more from the date of disallowance, unless such disallowed costs are the subject of current good faith negotiations to resolve the disallowed costs, as determined in the sole discretion of County.



## **4.0 COUNTY'S RIGHTS AND RESPONSIBILITIES**

### **4.1 Representations Made Prior to Subaward Execution**

- 4.1.1 County is not responsible for representations made by any of its officers or employees prior to the execution of the Subaward unless such understanding or representation is included in the Subaward.

### **4.2 Final Subaward by the Board of Supervisors**

- 4.2.1 Notwithstanding a recommendation of WDACS, agency, individual, or other, the Board of Supervisors retains the right to exercise its judgment concerning the selection of a Proposal and the terms of any resultant agreement, and to determine which Proposal best serves the interests of the County of Los Angeles. The Board of Supervisors is the ultimate decision-making body and makes the final determinations necessary to arrive at a decision to award, or not award, a Subaward (that is, "Contract").

### **4.3 County's Option to Reject Proposals**

- 4.3.1 Proposer is hereby advised that this RFP is a solicitation for Proposals only, and is not intended, and is not to be construed as, an offer to enter in Proposals to a Subaward. County may, at its sole discretion, reject any or all Proposals submitted in response to this RFP or may, in its sole discretion, reject all Proposals and cancel this RFP in its entirety or County may cancel any portion of this RFP when it is determined to be in the best interests of the County of Los Angeles.
- 4.3.2 County shall not be liable for any costs incurred by Proposer in connection with the preparation and submission of any Proposal.
- 4.3.3 County reserves the right to waive inconsequential disparities or any informalities in a Proposal if the sum and substance of the Proposal is present.

### **4.4 County's Right to Amend Request for Proposals**

- 4.4.1 County has the unlimited right to amend the RFP by written addendum at any time before the final Proposal due date and time. County is responsible only for that which is expressly stated in this solicitation document and any authorized written addendum/addenda thereto. Such addendum/addenda shall be made available to each person or organization which County records indicate has received this RFP. County reserves the right to post the addendum/addenda on its website as follows: <https://wdacs.lacounty.gov/doing-business-with-wdacs/rfp/>. Should such addendum/addenda require additional information not

previously requested, Proposer's failure to address the requirements of such addendum/addenda may result in the Proposal being found non-responsive and not being considered, as determined in the sole discretion of County. County is not responsible for and shall not be bound by any representations otherwise made by any individual acting or purporting to act on its behalf.

#### **4.5 Background and Security Investigations**

- 4.5.1 Background and security investigations of Proposer's Staff may be required at the discretion of County as a condition of beginning and continuing Work under the Subaward. The cost of background checks is the responsibility of Subrecipient.

#### **4.6 County's Quality Assurance Plan**

- 4.6.1 After Subaward (that is, "Contract") award, County or its agent will monitor Subrecipient's (that is, "Contractor's") performance under the Contract on a periodic basis. Such monitoring will include assessing Contractor's compliance with all terms and conditions in the Contract and performance standards identified in Appendix A (Sample Subaward), Exhibit A (Statement of Work). Contractor's deficiencies which County determines are significant or continuing and may jeopardize performance of the Contract will be reported to the Board of Supervisors. The report will include improvement/corrective action measures taken by County and Contractor. If improvement does not occur consistent with the corrective action measures, County may terminate the Contract in whole or in part or impose other penalties as specified in the Contract.

### **5.0 PROPOSER'S REQUIREMENTS AND CERTIFICATIONS**

#### **5.1 Standard County Provisions**

- 5.1.1 The provisions contained herein specify requirements that Proposer shall adhere to during the solicitation process and certifications that Subrecipient will be required to comply with upon commencement of the Subaward.

#### **5.2 Notice to Proposers Concerning the Public Records Act**

- 5.2.1 Responses to this solicitation shall become the exclusive property of County. Absent extraordinary circumstances, the recommended Proposer's Proposal will become a matter of public record when the following occur: 1) Subaward negotiations are complete; 2) WDACS receives a letter from the recommended Proposer's Authorized Representative indicating that the negotiated Subaward

is the firm offer of the recommended Proposer; and, 3) WDACS releases a copy of the recommended Proposer's Proposal in response to a Notice of Intent to Request a Proposed Contractor Selection Review under Board of Supervisors' Policy No. 5.055 (Services Contract Solicitation Protest).

5.2.1.1 Notwithstanding the above, absent extraordinary circumstances, all Proposals will become a matter of public record when County's recommendation for the selected Proposer appears on the Board of Supervisors' agenda.

5.2.1.2 Exceptions to disclosure are those parts or portions of the Proposal that are justifiably defined as business or trade secrets, and plainly marked by Proposer as "Trade Secret," "Confidential," or "Proprietary."

5.2.2 County shall not, in any way, be liable or responsible for the disclosure of any such record or any parts thereof, if disclosure is required or permitted under the California Public Records Act or otherwise by law. A blanket statement of confidentiality or the marking of each page of the Proposal as "confidential" shall not be deemed sufficient notice of exception. Proposer must specifically label only those provisions of its Proposal which are "Trade Secret," "Confidential," or "Proprietary" in nature.

5.2.3 In the event that County is required to defend an action on a Public Records Act request for any of the aforementioned documents, information, books, records, and/or contents of a Proposal marked "Trade Secret," "Confidential," or "Proprietary," Proposer agrees to defend and indemnify County from all costs and expenses, including reasonable attorneys' fees, incurred in connection with any action, proceeding, or liability arising in connection with the Public Records Act request.

### **5.3 Contact with County Personnel**

5.3.1 All contact regarding this solicitation or any matter relating thereto shall be limited to the designated timeframes and manner as indicated in this solicitation document (and any addendum thereto). Such contact shall be in writing and shall only be e-mailed to the following address: [aaarfp@wdacs.lacounty.gov](mailto:aaarfp@wdacs.lacounty.gov). Please allow County up to two (2) business days to respond to your question.

5.3.2 If it is discovered that Proposer contacted and/or received information from any County personnel, other than as specified above, regarding this solicitation, County, in its sole determination, may disqualify Proposer's Proposal from further consideration. All contact shall only be conducted using the information provided in

this Subparagraph 5.3.

#### **5.4 Mandatory Requirement to Register on County's WebVen**

- 5.4.1 Prior to Subaward (that is, "Contract") award, Successful Proposer must register on County's WebVen. The WebVen contains Proposer's business profile and identifies the goods/services Proposer provides. Proposer shall register online at <http://camisvr.co.la.ca.us/webven/>.

#### **5.5 Protest Policy Review Process**

- 5.5.1 In accordance with Board of Supervisors Policy No. 5.055 (Services Contract Solicitation Protest), Prospective Proposer may request a review of the requirements under this solicitation for Board of Supervisors-approved services Subaward (that is, "Contract"), as described in Subparagraph 5.5.3 (Grounds for Review). Additionally, any actual Proposer may request a review of a disqualification or of a proposed Subaward under such a solicitation, as also described respectively in Subparagraph 5.5.3 (Grounds for Review). It is the responsibility of Proposer challenging the decision of WDACS to demonstrate that WDACS committed a sufficiently material error in the solicitation process to justify invalidation of a proposed Contract award.

- 5.5.2 Throughout the review process, County has no obligation to delay or otherwise postpone granting of the Contract based on a Proposer protest. In all cases, County reserves the right to recommend an award when it is determined to be in the best interest of the County of Los Angeles to do so.

##### **5.5.3 Grounds for Review**

- 5.5.3.1 Unless State or Federal statutes or regulations provide otherwise, the grounds for review of any County determination, action, or solicitation for a Board-approved services Contract provided for in accordance with Board of Supervisors Policy No. 5.055 (Services Contract Solicitation Protest) are limited to the following:

- 5.5.3.1.1 Review of the solicitation requirements (reference Subparagraph 7.4 (Solicitation Requirements Review))

- 5.5.3.1.2 Review of a disqualified Proposal (reference Subparagraph 8.3 (Disqualification Review))

- 5.5.3.1.3 Review of proposed Subrecipient (that is, “Contractor”) selection (reference Subparagraphs 8.7.2 (Proposed Contractor Selection Review) and 8.8 (County Independent Review))

## **5.6 Injury and Illness Prevention Program**

- 5.6.1 Subrecipient shall be required to comply with the State of California’s Cal OSHA regulations. Title 8 California Code of Regulations Section 3203 requires all California employers to have a written, effective Injury and Illness Prevention Program that addresses hazards pertaining to the particular workplace covered by the program.

## **5.7 Confidentiality and Independent Contractor Status**

- 5.7.1 As appropriate, Subrecipient shall comply with the confidentiality and the independent Subrecipient status provisions contained in Appendix A (Sample Subaward), Subparagraph 7.6 (Confidentiality) and Subparagraph 8.22 (Independent Contractor Status), respectively.

## **5.8 Conflict of Interest**

- 5.8.1 No County employee whose position in County enables him/her to influence the selection of a Subrecipient for this RFP, or any competing RFP, nor any spouse of economic dependent of such employees, shall be employed in any capacity by Proposer or have any other direct or indirect financial interest in the selection of Subrecipient. Proposer shall certify that Proposer is aware of and has read the Los Angeles County Code Section 2.180.010 as stated in Appendix D (Required Forms), Form D5 (Certification of No Conflict of Interest).

## **5.9 Determination of Proposer Responsibility**

- 5.9.1 A responsible Proposer is a Proposer who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity, and experience to satisfactorily perform the Subaward (that is, “Contract”). It is County’s policy to conduct business only with responsible Proposer(s).
- 5.9.2 Proposer is hereby notified that, in accordance with Los Angeles County Code Chapter 2.202 (Determinations of Contractor Non-Responsibility and Contractor Debarment), County may determine whether Proposer is responsible based on a review of Proposer’s performance on any contracts, including but not limited to County contracts. Particular attention will be given to violations of labor

laws related to employee compensation and benefits, and evidence of false claims made by Proposer against public entities. Labor law violations which are the fault of Lower Tier Subrecipients (that is, "Subcontractors") and of which Proposer had no knowledge shall not be the basis of a determination that Proposer is not responsible.

- 5.9.3 County may declare Proposer to be non-responsible for purposes of this solicitation if the Board of Supervisors, in its discretion, finds that Proposer has done any of the following: 1) violated a term of a contract with County of Los Angeles or a nonprofit corporation created by County of Los Angeles; 2) committed an act or omission which negatively reflects on Proposer's quality, fitness, or capacity to perform a contract with County of Los Angeles, any other public entity, or a nonprofit corporation created by County of Los Angeles, or engaged in a pattern or practice which negatively reflects on same; 3) committed an act or omission which indicates a lack of business integrity or business honesty; or, 4) made or submitted a false claim against County of Los Angeles or any other public entity.
- 5.9.4 If there is evidence that the apparent highest ranked Proposer may not be responsible, WDACS shall notify Proposer in writing of the evidence relating to Proposer's responsibility and its intention to recommend to the Board of Supervisors that Proposer be found not responsible. WDACS shall provide Proposer and/or Proposer's Authorized Representative with an opportunity to present evidence as to why Proposer should be found to be responsible and to rebut evidence which is the basis for WDACS' recommendation.
- 5.9.5 If Proposer presents evidence in rebuttal to WDACS, WDACS shall evaluate the merits of such evidence, and based on that evaluation, WDACS shall make a recommendation to the Board of Supervisors. The final decision concerning the responsibility of Proposer shall reside with the Board of Supervisors.
- 5.9.6 These terms shall also apply to proposed Lower Tier Subrecipients (that is, "Subcontractors") of Proposers on County of Los Angeles contracts.

## **5.10 Proposer Debarment**

- 5.10.1 Proposer is hereby notified that, in accordance with Los Angeles County Code Chapter 2.202 (Determinations of Contractor Non-Responsibility and Contractor Debarment), County may debar Proposer from bidding or proposing on, or being awarded, and/or performing work on other County of Los Angeles subawards (that is, "contracts") for a specified period of time, which generally will not exceed five (5) years but may exceed five (5) years or be

permanent if warranted by the circumstances, and County of Los Angeles may terminate any or all of Proposer's existing contracts with County, if the Board of Supervisors finds, in its discretion, that Proposer has done any of the following: (1) violated a term of a contract with the County of Los Angeles or a nonprofit corporation created by the County of Los Angeles; (2) committed an act or omission which negatively reflects on Proposer's quality, fitness or capacity to perform a contract with the County of Los Angeles, any other public entity, or a nonprofit corporation created by the County of Los Angeles, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty; or, (4) made or submitted a false claim against the County of Los Angeles or any other public entity.

- 5.10.2 If there is evidence that the apparent highest ranked Proposer may be subject to debarment, WDACS shall notify Proposer in writing of the evidence which is the basis for the proposed debarment and shall advise Proposer of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- 5.10.3 The Contractor Hearing Board shall conduct a hearing where evidence on the proposed debarment is presented. Proposer and/or Proposer's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a tentative proposed decision, which shall contain a recommendation regarding whether Proposer should be debarred, and, if so, the appropriate length of time of the debarment. Proposer and WDACS shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.
- 5.10.4 After consideration of any objections, or if no objections are received, a record of the hearing, the proposed decision and any other recommendation of the Contractor Hearing Board shall be presented to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- 5.10.5 If Proposer has been debarred for a period longer than five (5) years, Proposer may, after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that Proposer has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management;

- (3) material evidence discovered after debarment was imposed; or
- (4) any other reason that is in the best interests of County.

- 5.10.6 The Contractor Hearing Board will consider requests for review of a debarment determination only where: (1) Proposer has been debarred for a period longer than five (5) years; (2) the debarment has been in effect for at least five (5) years; and, (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.
- 5.10.7 The Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board shall present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- 5.10.8 These terms shall also apply to proposed Lower Tier Subrecipients (that is, "Subcontractors") of Proposers on County of Los Angeles contracts.
- 5.10.9 Appendix H (Listing of Contractors Debarred in Los Angeles County) provides a link to the County of Los Angeles' website where there is a listing of subrecipients (that is, "contractors") that are currently on the debarment list for the County of Los Angeles.

## **5.11 Adherence to County's Child Support Compliance Program**

- 5.11.1 Proposer shall fully comply with all applicable State and Federal reporting requirements relating to employment reporting for its employees and all lawfully served Wage and Earnings Assignment Orders and Notice of Assignment, and shall continue to maintain such compliance during the term of the Subaward (that is, "Contract") that may be awarded pursuant to this solicitation. Failure to comply may be cause for termination of the Contract or initiation of debarment proceedings against the non-compliant Contractor in accordance with Los Angeles County Code Chapter 2.202 (Determinations of Contractor Non-Responsibility and Contractor Debarment)).



## **5.12 Gratuities**

### **5.12.1 Attempt to Secure Favorable Treatment**

5.12.1.1 It is improper for any County officer, employee, or agent to solicit consideration, in any form, from Proposer with the implication, suggestion, or statement that Proposer's provision of the consideration may secure more favorable treatment for Proposer in the award of the Subaward (that is, "Contract") or that Proposer's failure to provide such consideration may negatively affect County's consideration of Proposer's submission. Proposer shall not offer or give either directly or through an intermediary, consideration, in any form, to a County officer, employee, or agent for the purpose of securing favorable treatment with respect to the award of the Contract.

### **5.12.2 Form of Improper Consideration**

5.12.2.1 Among other items, such improper consideration may take the form of cash, discounts, services, the provision of travel or entertainment, or tangible gifts.

### **5.12.3 Proposer Notification to County**

5.12.3.1 Proposer shall immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County of Los Angeles Auditor-Controller's Employee Fraud Hotline at (800) 544-6861. Failure to report such improper consideration may result in Proposer's submission being eliminated from consideration.

## **5.13 Notice to Proposers Regarding the County Lobbyist Ordinance**

5.13.1 The Board of Supervisors has enacted an ordinance regulating the activities of persons who lobby County officials. This ordinance, referred to as the "Lobbyist Ordinance," defines a County Lobbyist and imposes certain registration requirements upon individuals meeting the definition. The complete text of the ordinance can be found in Los Angeles County Code Chapter 2.160 (County Lobbyists). In effect, each person, corporation, or other entity that seeks a county permit, license, franchise, or Subaward (that is, "Contract") must certify compliance with the ordinance. As part of this solicitation process, it will be the responsibility of Proposer to review the ordinance independently as the text of said ordinance is

not contained within this RFP. Thereafter, each person, corporation, or other entity submitting a response to this solicitation must certify that each County of Los Angeles Lobbyist, as defined by Los Angeles County Code Section 2.160.010, retained by Proposer is in full compliance with Los Angeles County Code Chapter 2.160 (County Lobbyists) and each such County of Los Angeles Lobbyist is not on the Executive Office's List of Terminated Registered Lobbyists by completing Appendix D (Required Forms), Form D6 (Familiarity with County's Lobbyist Ordinance Certification) and submitting it as part of the Proposal.

#### **5.14 Federal Earned Income Credit**

- 5.14.1 Subrecipient (that is, "Contractor") shall notify its Employees, and shall require each Lower Tier Subrecipient (that is, "Subcontractor") to notify its employees, that they may be eligible for the Federal Earned Income Credit under the Federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Appendix I (Internal Revenue Service Notice 1015).

#### **5.15 Consideration of GAIN/GROW Participants for Employment**

- 5.15.1 As a threshold requirement for consideration for Subaward (that is, "Contract") award, Proposer shall demonstrate a proven record of hiring participants in the County of Los Angeles Department of Public Social Services Greater Avenues for Independence (GAIN) Program or General Relief Opportunities for Work (GROW) Program or shall attest to a willingness to consider GAIN/GROW participants for any future employment openings if the participants meet the minimum qualifications for those openings. Proposer shall attest to a willingness to provide employed GAIN/GROW participants access to Proposer's employee mentoring program and, if available, to assist these individuals in obtaining permanent employment and/or promotional opportunities.
- 5.15.2 Proposer who is unable to meet this requirement shall not be considered for Contract award. Proposer shall complete Appendix D (Required Forms), Form D9 (Attestation of Willingness to Consider GAIN/GROW Participants) and submit it as part of the Proposal.

#### **5.16 Recycled Bond Paper**

- 5.16.1 Proposer shall be required to comply with County's policy on recycled bond paper as specified in Appendix A (Sample Subaward), Subparagraph 8.39 (Recycled Bond Paper).

## **5.17 Jury Service Program**

- 5.17.1 The resulting Subaward (that is, "Contract") is subject to the requirements of County's Contractor Employee Jury Service Ordinance (Jury Service Program), Los Angeles County Code Chapter 2.203 (Contractor Employee Jury Service). Proposer shall carefully read the Jury Service Ordinance in Appendix G (Jury Service Ordinance), and Appendix A (Sample Subaward), Subparagraph 8.8 (Compliance with County's Jury Service Program), both of which are incorporated by reference into and made a part of this RFP. The Jury Service Program applies to both Subrecipient (that is, "Contractor") and its Lower Tier Subrecipient(s) (that is, "Subcontractor(s)"). Proposals that fail to comply with the requirements of the Jury Service Program will be considered non-responsive and excluded from further consideration.
- 5.17.2 The Jury Service Program requires Contractor and its Subcontractor(s) to have and adhere to a written policy that provides that its employees shall receive from Contractor, on an annual basis, no less than five (5) days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with Contractor or that Contractor deduct from the employee's regular pay the fees received for jury service. For purposes of the Jury Service Program, "employee" means any California resident who is a full-time employee of Contractor and "full-time" means forty (40) hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Therefore, the Jury Service Program applies to all of a Contractor's full-time California employees, even those not working specifically on the County project. Full-time employees providing short-term, temporary services of ninety (90) days or less within a twelve (12) month period are not considered full-time for purposes of the Jury Service Program.
- 5.17.3 There are two (2) ways in which Contractor might not be subject to the Jury Service Program. The first is if Contractor does not fall within the Jury Service Program's definition of "contractor". The Jury Service Program defines "contractor" to mean a person, partnership, corporation, or other entity which has a contract with County or a Subcontract with a County contractor and has received or will receive an aggregate sum of fifty thousand dollars (\$50,000) or more in any twelve (12) month period under one (1) or more County contracts or subcontracts. The second is if Contractor meets one of the two exceptions to the Jury Service Program. The

first exception concerns small businesses and applies to Contractor that: 1) has ten (10) or fewer employees; 2) has annual gross revenues in the preceding twelve (12) months which, if added to the annual Subaward Sum of the Contract, is less than five hundred thousand dollars (\$500,000); and 3) is not an “affiliate or subsidiary of a business dominant in its field of operation”. The second exception applies to Contractor that possesses a collective bargaining agreement that expressly supersedes the provisions of the Jury Service Program. Contractor is subject to any provision of the Jury Service Program not expressly superseded by the collective bargaining agreement.

- 5.17.4 If Proposer does not fall within the Jury Service Program’s definition of “contractor” or if it meets any of the exceptions to the Jury Service Program then Proposer must so indicate when completing Appendix D (Required Forms), Form D10 (County of Los Angeles Contractor Employee Jury Service Program Certification and Application for Exception), and include with its submission all necessary documentation to support the claim such as tax returns or a collective bargaining agreement, if applicable. Upon reviewing Proposer’s application, County will determine, in its sole discretion, whether Proposer falls within the definition of “contractor” or meets any of the exceptions to the Jury Service Program. County’s decision will be final.

## **5.18 Intentionally Omitted**

## **5.19 Notification to County of Pending Acquisitions/Mergers by Proposer**

- 5.19.1 Proposer shall notify County of any pending acquisitions/mergers of its company unless otherwise legally prohibited from doing so. If Proposer is restricted from legally notifying County of pending acquisitions/mergers then it should notify County of the actual acquisitions/mergers as soon as the law allows and provide to County the legal framework that restricted it from notifying County prior to the actual acquisitions/mergers. This information shall be provided by Proposer on Appendix D (Required Forms), Form D1 (Proposer’s Organization Questionnaire/Affidavit). Failure of Proposer to provide this information may eliminate its Proposal from any further consideration.
- 5.19.2 Proposer shall have a continuing obligation to notify County of changes to the information contained in Appendix D (Required Forms), Form D1 (Proposer’s Organization Questionnaire/Affidavit) prior to the granting of the Subaward by providing a revised Appendix D (Required Forms), Form D1 (Proposer’s Organization Questionnaire/Affidavit) to County upon the occurrence of any event giving rise to a change in its previously

reported information.

## **5.20 Proposer's Charitable Contributions Compliance**

- 5.20.1 California's Supervision of Trustees and Fundraisers for Charitable Purposes Act (Charitable Purposes Act) regulates receiving and raising charitable contributions. Among other requirements, those subject to the Charitable Purposes Act must register and adhere to reporting requirements. The 2004 Nonprofit Integrity Act (Senate Bill 1262, Chapter 919) increased Charitable Purposes Act requirements. Proposer shall carefully read Appendix M (Background and Resources - California Charities Regulation). New rules cover California public benefit corporations, unincorporated associations, and trustee entities and may include similar foreign corporations doing business or holding property in California. Key Nonprofit Integrity Act requirements affect executive compensation, fundraising practices, and documentation. Charities with over \$2 million of revenues (excluding funds that must be accounted for to a governmental entity) have new audit requirements.
- 5.20.2 Proposer must determine if it receives or raises charitable contributions which subject it to the Charitable Purposes Act and shall complete Appendix D (Required Forms), Form D19 (Charitable Contributions Certification). Further, a completed Appendix A (Sample Subaward), Exhibit O (Charitable Contributions Certification) is a required part of the Subaward (that is, "Contract").
- 5.20.3 In Appendix D (Required Forms), Form D19 (Charitable Contributions Certification), Proposer shall certify either that:
- 5.20.3.1 They have determined that they do not now receive or raise charitable contributions regulated under the California Charitable Purposes Act, including the Nonprofit Integrity Act, but will comply if they become subject to coverage of those laws during the term of the Contract, **or**
- 5.20.3.2 They are currently complying with their obligations under the Charitable Purposes Act, attaching a copy of their most recent filing with the Registry of Charitable Trusts.
- 5.20.4 Proposer who does not complete Appendix D (Required Forms), Form D19 (Charitable Contributions Certification) as part of the solicitation process may, in County's sole discretion, be disqualified from Contract award. Subrecipient (that is, "Contractor") that fails to comply with its obligations under the Charitable Purposes Act is

subject to Contract termination and/or debarment proceedings in accordance with Los Angeles County Code Chapter 2.202 (Determinations of Contractor Non-Responsibility and Contractor Debarment).

## **5.21 Defaulted Property Tax Reduction Program**

- 5.21.1 The Subaward (that is “Contract”) is subject to the requirements of County’s Defaulted Property Tax Reduction Program (Defaulted Tax Program) as reflected in Los Angeles County Code Chapter 2.206 (Defaulted Property Tax Reduction Program). Proposer shall carefully read Appendix N (Defaulted Property Tax Reduction Program), and the pertinent provisions of the Appendix A (Sample Subaward), Subparagraph 8.51 (Warranty of Compliance with County’s Defaulted Property Tax Reduction Program) and Subparagraph 8.52 (Termination for Breach of Warranty to Maintain Compliance with County’s Defaulted Property Tax Reduction Program), both of which are incorporated by reference into and made a part of this solicitation. The Defaulted Tax Program applies to both Subrecipient (that is, “Contractor”) and its Lower Tier Subrecipient(s) (that is, “Subcontractor(s)").
- 5.21.2 Proposer shall be required to certify that it is in full compliance with the provisions of the Defaulted Tax Program and shall maintain compliance during the term of the Contract that may be awarded pursuant to this solicitation or shall certify that it is exempt from the Defaulted Tax Program by completing Appendix D (Required Forms), Form D20 (Certification of Compliance with County’s Defaulted Property Tax Reduction Program). Failure to maintain compliance or to timely cure defects may be cause for termination of a contract or initiation of debarment proceedings against the non-compliant contractor (Los Angeles County Code Chapter 2.202 (Determinations of Contractor Non-Responsibility and Contractor Debarment)).
- 5.21.3 Proposals that fail to comply with the certification requirements of the Defaulted Tax Program will be considered non-responsive and excluded from further consideration.

## **5.22 Time Off for Voting**

- 5.22.1 Subrecipient (that is, “Contractor”) shall notify and provide to its Employees and shall require each Lower Tier Subrecipient (that is, “Subcontractor”) to notify and provide to its employees, information regarding the time off for voting law (Elections Code Section 14000). Not less than ten (10) days before every statewide election, Contractor and its Subcontractor(s) shall keep a notice setting forth the provisions of Elections Code Section 14000 posted

conspicuously at the place of work, if practicable, or elsewhere where it can be seen as employees come or go to their place of work.

## **5.23 Proposer's Acknowledgement of County's Commitment to Zero Tolerance Policy on Human Trafficking**

5.23.1 On October 4, 2016, the Board of Supervisors approved a motion taking significant steps to protect victims of human trafficking by establishing a zero-tolerance policy on human trafficking. The policy prohibits Proposer engaged in human trafficking from receiving the Subaward (that is, "Contract") or performing Services under the Contract.

5.23.2 Proposer shall complete Appendix D (Required Forms), Form D21 (Zero Tolerance on Human Trafficking Certification), certifying that it is in full compliance with County's Zero Tolerance Policy on Human Trafficking provision as defined in Appendix A (Sample Subaward), Subparagraph 8.54 (Compliance with County's Zero Tolerance Human Trafficking Policy). Further, Successful Proposer shall be required to comply with the requirements under said provision for the term of the Contract awarded pursuant to this solicitation.

## **5.24 Intentionally Omitted**

## **5.25 Default Method of Payment: Direct Deposit or Electronic Funds Transfer**

5.25.1 County, at its sole discretion, has determined that the most efficient and secure default form of payment for goods and/or services provided under an agreement/contract with County shall be Electronic Funds Transfer (EFT) or direct deposit, unless an alternative method of payment is deemed appropriate by the County of Los Angeles Auditor-Controller (Auditor-Controller).

5.25.2 Upon Subaward (that is, "Contract") award or at the request of the Auditor-Controller and/or the contracting department (WDACS), Subrecipient (that is, "Contractor") shall submit a direct deposit authorization request with banking and vendor information, and any other information that the Auditor-Controller determines is reasonably necessary to process the payment and comply with all accounting, record keeping, and tax reporting requirements.

5.25.3 Any provision of law, grant, or funding agreement requiring a specific form or method of payment other than EFT or direct deposit shall supersede this requirement with respect to those payments.

- 5.25.4 Upon Contract award or at any time during the duration of the agreement/Contract, Contractor may submit a written request for an exemption to this requirement. The Auditor-Controller, in consultation with the contracting department (WDACS), shall decide whether to approve exemption requests.

## **5.26**

- 5.26.1 On May 29, 2018, the Board of Supervisors approved a Fair Chance Employment Policy in an effort to remove job barriers for individuals with criminal records. The policy requires businesses that contract with the County of Los Angeles to comply with fair chance employment hiring practices set forth in California Government Code Section 12952, Employment Discrimination: Conviction History (Section 12952).
- 5.26.2 Subrecipient (that is, "Contractor") is required to complete Appendix D (Required Forms), Form D23 (Compliance with Fair Chance Employment Hiring Practices Certification), certifying that it is in full compliance with Section 12952, as indicated in Appendix A (Sample Subaward). Further, Contractor is required to comply with the requirements under Section 12952 for the term of any Subaward (that is, "Contract") awarded pursuant to this solicitation.

## **5.27 Prohibition from Participation in Future Solicitation(s)**

- 5.27.1 Neither Subrecipient (that is, "Contractor"), subsidiary of nor Lower Tier Subrecipient (that is, "Subcontractor") to Contractor, nor a Proposer shall participate, in any way, in the development of any future solicitations conducted by County that includes, or is based upon any Services rendered by Contractor/Proposer under the Subaward (that is, "Agreement"). As this prohibition applies to Subcontractors of Contractor, Contractor shall notify any Subcontractors providing Services under the Agreement of this prohibition before they commence Work. Any response to a solicitation submitted by Contractor/Proposer, or by any subsidiary of or Subcontractor to Contractor/Proposer in violation of this provision shall be rejected by County. This provision shall survive the expiration or other termination of the Agreement.

## **5.28 SAM and DUNS Number**

- 5.28.1 Upon selection to receive a Subaward, Subrecipient must register its DUNS number on the federal System for Award Management (SAM), which is accessible online at: <https://www.sam.gov>. Throughout the entirety of the Subaward, Subrecipient shall maintain an "Active" status in SAM. Subrecipient shall immediately update its profile and other relevant information as required for County to verify/validate Subrecipient's "Active" status.



## **5.29 Subaward Requirements for Payment and Performance Guaranties**

- 5.29.1 Throughout the entire term of the Subaward, including the original term and any renewals or extensions thereto, County, at its sole discretion, reserves the right to require Subrecipient to provide a Payment Guaranty, a Performance Guaranty, or both in the amount and form as directed by County.
  - 5.29.1.1 Payment Guaranty: Subrecipient's surety/guarantee to County that Subrecipient shall meet its obligations to faithfully pay its Lower Tier Subrecipient(s) in a manner that is timely, satisfactory, and acceptable to County, as determined by County at its sole discretion. The purpose of the Payment Guaranty is to provide all Lower Tier Subrecipients who supply labor, materials, services, etc. to Subrecipient a recourse if they do not get paid by Subrecipient. In such case, the Payment Guaranty allows Lower Tier Subrecipient to file a claim with the surety company that issued the Guaranty in the event that Subrecipient does not reimburse the Lower Tier Subrecipient for goods and/or services provided by Lower Tier Subrecipient.
  - 5.29.1.2 Performance Guaranty: Subrecipient's surety/guarantee to County that Subrecipient shall meet its obligations to perform the terms and conditions of the Subaward. The purpose of the Performance Guaranty is to provide County a recourse to recover monies reimbursed to Subrecipient which would otherwise be lost due to Subrecipient's actions.
- 5.29.2 County will determine whether Subrecipient will be required to obtain a Guaranty(ies) when Subrecipient's performance under the Subaward reveals potential liability to County in an aggregate amount of \$25,000 or more resulting from, but not limited to, the following incidents: disallowed costs, unsubstantiated costs, non-payment of vendors, etc.
- 5.29.3 The costs to implement and maintain the Guaranty(ies) may be allowable under the terms of the Subaward; however, no additional funding will be added to the Subaward Sum(s) to pay for those costs.
- 5.29.4 Refer to Appendix A (Sample Subaward), Subparagraph 9.19 (Payment and Performance Guaranties) for additional information on the requirements for these Guaranties.

## **6.0 COUNTY'S PREFERENCE PROGRAMS**

### **6.1 Overview of County's Preference Programs**

- 6.1.1 The Board of Supervisors encourages business participation in the County of Los Angeles' contracting process by continually streamlining and simplifying the selection process and expanding opportunities for these businesses to compete for our business. In accordance with this approach, County has established the following three (3) preference programs: Local Small Business Enterprise Preference Program, Social Enterprise Preference Program, and Disabled Veterans Business Enterprise Preference Program (collectively, Preference Programs). The Preference Programs allow Proposer to receive a fifteen percent (15%) reduction from its proposed cost and such Preference shall not exceed \$150,000.
- 6.1.2 The Preference Programs require that Proposer must complete a certification process prior to requesting a preference in the solicitation. Additional information about these Preference Programs and how to obtain certification for each are further explained in Subparagraphs 6.2 (Local Small Business Enterprise Preference Program), 6.4 (Social Enterprise Preference Program), and 6.5 (Disabled Veteran Business Enterprise Preference Program).
- 6.1.3 The Preference Programs' price or scoring preference shall not be combined with any other County preference program to exceed fifteen percent (15%) for any Proposal submitted in response to this solicitation. County reserves the right to modify and/or cancel any of the Preference Programs at County's sole discretion and Proposer shall comply with County's final decision.
- 6.1.4 Sanctions and financial penalties may apply to Proposer that knowingly, and with intent to defraud, seeks to obtain or maintain certification as a Local Small Business Enterprise vendor, Social Enterprise vendor, and/or Disabled Veterans Business Enterprise vendor when Proposer is not qualified for such certification.
- 6.1.5 County's Policy on Doing Business with Small Business is included in Appendix F (County of Los Angeles Policy on Doing Business with Small Business).

### **6.2 Local Small Business Enterprise Preference Program**

- 6.2.1 County will give Local Small Business Enterprise (LSBE) Preference during the solicitation process to Proposer that meets the definition of a LSBE, consistent with Chapter 2.204.030C.2 of the Los Angeles County Code.

- 6.2.2 Proposer who is certified as small by the federal Small Business Administration (SBA) or maintains an active registration as small in the System for Award Management (SAM) data base may qualify to request the LSBE Preference in a solicitation.
- 6.2.3 To apply for certification as a LSBE, businesses should contact the Department of Consumer and Business Affairs at <http://dcba.lacounty.gov>
- 6.2.4 Certified LSBEs may only request the preference if the certification process has been completed and certification is affirmed. Proposer shall complete and submit Appendix D (Required Forms), Form D7, (Preference Program Consideration and submit a letter of certification from the DCBA with their proposal.
- 6.2.5 Information on the Federal small business is available at the System for Award Management website at <https://www.sam.gov>

### **6.3 Local Small Business Enterprise Prompt Payment Program**

- 6.3.1 It is the intent of County that certified LSBEs receive prompt payment for Program Services provided to County. Prompt payment shall mean that County will process an undisputed invoice within fifteen (15) calendar days after receipt of such invoice.

### **6.4 Social Enterprise Preference Program**

- 6.4.1 County will give Social Enterprise (SE) Preference during the solicitation process to Proposer that meets the definition of an SE, consistent with Los Angeles County Code Chapter 2.205 (Transitional Job Opportunities Preference Program).
- 6.4.2 Proposer may request the SE Preference in this solicitation when Proposer meets all of the following conditions:
  - 6.4.2.1 Proposer has been in operation for at least one (1) year providing transitional or permanent employment to a Transitional Workforce (defined as those under-employed or hard-to-employ persons that may be homeless or formerly incarcerated, and/or, those who either have not worked for an extended period of time or face significant barriers to employment) or providing social, environmental, and/or human justice services.
  - 6.4.2.2 Proposer is certified as an SE vendor by DCBA. To apply for certification, Proposer shall visit DCBA's website using the following link: <http://dcba.lacounty.gov>.

6.4.3 To request the SE preference on the solicitation, Proposer shall:

6.4.3.1 Obtain SE certification from DCBA.

6.4.3.2 Upon receipt of a letter of certification and affirmation from DCBA, Proposer shall complete Appendix D (Required Forms), Form D7 (Preference Program Consideration). Proposer shall submit the completed Appendix D (Required Forms), Form D7 (Preference Program Consideration) and its certification letter from DCBA with its Proposal (i.e., SE vendors may only request the SE Preference after the certification process has been completed and certification is affirmed by DCBA).

## **6.5 Disabled Veteran Business Enterprise Preference Program**

6.5.1 County will give Disabled Veteran Business Enterprise (DVBE) Preference during the solicitation process to Proposer that meets the definition of a DVBE vendor, consistent with Los Angeles County Code Chapter 2.211 (Disabled Veteran Business Enterprise Preference Program).

6.5.2 Proposer may request the DVBE Preference in this solicitation when Proposer meets all the following conditions: 1) Proposer shall meet at least one (1) of the criteria outlined in Subparagraphs 6.5.2.1 – 6.5.2.3; and 2) Proposer shall meet the criteria outlined in Subparagraph 6.5.2.4.

6.5.2.1 Proposer is certified by the State of California Department of General Services (DGS), Procurement Division (PD), Office of Small Business and DVBE Services (OSDS) as a DVBE vendor.

6.5.2.2 Proposer is certified as a service-disabled veteran-owned small business by U.S. Department of Veterans Affairs.

6.5.2.3 Proposer is certified as a DVBE vendor by other certifying agencies pursuant to DCBA's inclusion policy that meets the criteria set forth by the agencies in Subparagraphs 6.5.2.1 and 6.5.2.2.

6.5.2.4 Proposer is certified as a DVBE vendor by DCBA. To apply for certification, Proposer shall visit DCBA's website using the following link: <http://dcba.lacounty.gov>.

**6.5.3 To request the DVBE preference on the solicitation, Proposer shall:**

6.5.3.1 Obtain DVBE certification from DCBA.

6.5.3.2 Upon receipt of a letter of certification and affirmation from DCBA, Proposer shall complete Appendix D (Required Forms), Form D7 (Preference Program Consideration). Proposer shall submit the completed Appendix D (Required Forms), Form D7 (Preference Program Consideration) and its certification letter from DCBA with its Proposal (i.e., DVBE vendors may only request the DVBE Preference after the certification process has been completed and certification is affirmed by DCBA).

6.5.4 Information about the State's DVBE certification regulations is found in Title 2 California Code of Regulations Subchapter 8, Section 1896 et seq., and is also available on the State of California DGS PD OSDS website (<https://caleprocure.ca.gov/pages/sbdvbe-index.aspx>).

6.5.5 Information for the Department of Veteran Affairs' SDVOSB certification regulations is found in Title 38 Code of Federal Regulations Part 74 and is also available on the Department of Veterans Affairs website (<https://www.va.gov/osdbu/>).

## **7.0 PROPOSAL SUBMISSION REQUIREMENTS**

### **7.1 Proposal Submission Information**

7.1.1 This Paragraph 7.0 contains key project dates and activities as well as instructions to Proposer on how to prepare and submit the Proposal.

### **7.2 Truth and Accuracy of Representations**

7.2.1 False, misleading, incomplete, or deceptively unresponsive statements in connection with a Proposal shall be sufficient cause for rejection of the Proposal. The evaluation and determination in this area shall be at County's sole judgment and this judgment shall be final.

### 7.3 RFP Timetable

<b>Activity</b>	<b>Date and Time (Pacific Time (PT))</b>
Release RFP	Monday, 11/15/2021
Request for a Solicitation Requirements Review Due	Monday, 11/22/2021 5:00 p.m. PT
Proposers' Conference	Thursday, 12/02/2021 10:00 a.m. PT
Proposer's Written Questions Due	Friday, 12/03/2021 5:00 p.m. PT
Final Questions and Answers Released (Tentative)	Friday, 12/10/2021
Notice of Intent to Submit Proposal Due	Friday, 12/10/2021 5:00 p.m. PT
Final Proposal Due Date and Time	Friday, 12/17/2021 5:00 p.m. PT
Completion of Evaluation/Proposal Review (Tentative)	Tuesday, 01/18/2022
Request for Disqualification Review Due (Tentative)	Monday, 01/24/2022 5:00 p.m. PT
Announcement of Award (Tentative)	Monday, 02/07/2022
Receive Letter of Intent from Prospective Subrecipient (Tentative)	Tuesday, 02/15/2022
Effective Date to Commence Subaward Services	Friday, 07/01/2022

### 7.4 Solicitation Requirements Review

- 7.4.1 Any person or entity may seek a Solicitation Requirements Review by completing Appendix E (Request for Proposals Transmittal to Request a Solicitation Requirements Review) and submitting it to County as described in this Subparagraph 7.4. A request for a Solicitation Requirements Review may be denied, at County's sole

discretion, if the request does not satisfy all the following criteria:

- 7.4.1.1 The request is made by the due date and time indicated in Subparagraph 7.3 (RFP Timetable).
- 7.4.1.2 The request includes documentation (e.g., letterhead, business card, etc.), which identifies the underlying authority of the person or entity to submit a Proposal.
- 7.4.1.3 The request itemizes, in appropriate detail, each matter contested and factual reasons for the requested review.
- 7.4.1.4 The request either asserts that:
  - 7.4.1.4.1 Application of the Minimum Requirements, evaluation/review criteria, and/or business requirements unfairly disadvantages the person or entity; or,
  - 7.4.1.4.2 Due to unclear instructions, the solicitation process may result in County not receiving the best possible responses from Prospective Proposer(s).
- 7.4.1.5 The Solicitation Requirements Review shall be completed, and County's determination shall be provided to the requesting person or entity, in writing, within a reasonable time prior to the final Proposal due date and time.

## **7.5 Proposer's Questions**

- 7.5.1 Proposer may submit written questions regarding this solicitation by e-mail only to the following address: [aaarfp@wdacs.lacounty.gov](mailto:aaarfp@wdacs.lacounty.gov). All questions must be received no later than the date and time specified in Subparagraph 7.3 (RFP Timetable). All questions along with their corresponding answers will be compiled into a question-and-answer document (Q & A), which will be issued as an addendum to this solicitation and posted on County's website as follows: <https://wdacs.lacounty.gov/doing-business-with-wdacs/>.
- 7.5.2 When submitting questions, please specify the document name/title (i.e., solicitation document, Appendix A (Sample Subaward), Appendix D (Required Forms), etc.), the Paragraph/Subparagraph number and its title, and the page number(s), and quote the exact passage that prompted the question. This will ensure that the question can be quickly

identified in the solicitation in order to provide a timely and accurate response. County reserves the right to group and summarize similar questions when providing answers on the Q & A.

- 7.5.3 Questions may address Proposer's concerns that the application of the Minimum Requirements, evaluation/review criteria, and/or business requirements would unfairly disadvantage Proposer(s) or, due to unclear instructions, the procurement process may result in County not receiving the best possible responses from Proposer(s).
- 7.5.4 Questions shall only be directed to County during the Q & A timeframe and in the manner that is indicated in this Subparagraph 7.5. Contacting any of County's staff (by phone, e-mail, etc.) in relation to this solicitation and/or contacting County outside of the Q & A timeframe are strictly prohibited. Any deviation from this may subject Proposer's Proposal to disqualification from the solicitation process.

## **7.6 Intentionally Omitted**

## **7.7 Proposers' Conference**

- 7.7.1 A Proposers' Conference (Conference) will be held virtually and by telephone to discuss the RFP. During this Conference, County staff will respond to questions from Prospective Proposers. All Prospective Proposers are encouraged to participate in this Conference, which is scheduled and accessible as follows:

### **Date and Time:**

Thursday, December 2, 2021, at 10:00 a.m. (PT)

### **Telephone Conference Information:**

Phone Number: **(323) 776-6996**

Conference ID: **325 038 448#** (when prompted, provide your full name and the name of your organization)

### **Virtual Conference Information:**

Conference will also be accessible virtually through Microsoft Teams. To join virtually, Prospective Proposers shall send an email no later than Tuesday, 11/30/2021 to the following e-mail address: [aaarfp@wdacs.lacounty.gov](mailto:aaarfp@wdacs.lacounty.gov). Include the following statement in the subject line of the e-mail: Request to Virtually Join AAA-FCSP-2223 RFP Proposers' Conference. Prospective Proposers shall include organization's name; name of participant(s); email address



of participant(s), and title of participant(s) who wish to join the Conference virtually.

- 7.7.2 The Conference will begin at 10:00 a.m. (PT) and will conclude at either 12:00 p.m. (PT) or once all questions have been addressed, whichever occurs first. Prospective Proposers are advised to join timely to ensure that they can participate in the Conference. No participants will be allowed to join once the Conference has ended.
- 7.7.3 FCSP Prospective Proposers who intend to join this Conference via telephone as indicated in Subparagraph 7.7.1 are encouraged to provide County the following information: organization's name; name of participant(s); title of participant(s). This information may be sent to County by the Conference date and time provided in Subparagraph 7.7.1 using the following e-mail address: [aaarfp@wdacs.lacounty.gov](mailto:aaarfp@wdacs.lacounty.gov). Include the following statement in the subject line of the e-mail: Attendance for AAA-FCSP-2223 RFP Proposers' Conference.

The FCSP RFP will only be available online and may be accessed on County's website as follows: <https://wdacs.lacounty.gov/doing-business-with-wdacs/>. Prospective Proposers are encouraged to have a copy of the RFP during the Conference.

## **7.8 Preparation of the Proposal**

- 7.8.1 Proposer shall submit a Proposal to provide any combination of the Service Categories, which are outlined in Appendix A (Sample Subaward), Exhibit A (Statement of Work). There are five (5) Supervisorial Districts within Los Angeles County; the proposal shall not include Program Services for the City of Los Angeles. Only one (1) Proposal shall be submitted for a Supervisorial District (i.e., each Proposal shall be prepared specifically for one (1) of the five (5) Supervisorial Districts, and the Proposal shall not be combined for multiple Supervisorial Districts). Proposer shall ensure that it addresses all the elements that are required to be included in its Proposal and submits each Proposal by the final Proposal due date and time.
- 7.8.2 The Proposal shall be typed using 12-point Arial font on 8 ½" by 11" paper size, with 1" margins on each side. Each narrative paragraph shall be single-spaced between each line and double-spaced between paragraphs. Include information in footers to identify each page. This information shall include Proposer's name, page number, and solicitation title. Attachments such as charts, maps, reports, etc. that Proposer uses to address or support any narrative response do not need to be labeled with this footer information; however, each attachment shall be clearly labeled/identified.

- 7.8.3 Proposer shall identify every response in the Proposal by referencing the Section and Subsection as detailed in Subparagraph 7.9 (Proposal Format – Business Component) and Subparagraph 7.10 (Proposal Format – Cost Component) (e.g., Section C (Proposer’s Qualifications), Subsection C.1 (Proposer’s Background and Experience - References)). Each Section and Subsection of the Proposal shall be tabbed and clearly identified in the table of contents and shall follow the order specified in Subparagraph 7.9 (Proposal Format – Business Component) and Subparagraph 7.10 (Proposal Format – Cost Component). All attachments must be inserted immediately after the Section/Subsection to which Proposer is responding.
- 7.8.4 All Forms that are required to be submitted in the Proposal and require a signature shall be signed by Proposer’s Authorized Representative or designee (except for Appendix D (Required Forms), Form D1 (Proposer’s Organization Questionnaire/Affidavit), which must be signed by Proposer’s Authorized Representative). Electronic signatures are acceptable forms of authorization for purposes of this procurement.
- 7.8.5 **Page Limitations**
- 7.8.5.1 The combined narrative responses for the Proposal (including both the Business Component and the Cost Component) shall not exceed a total of twenty-five (25) single-sided pages (i.e., Proposer’s narrative responses to the Business Component and Cost Component shall not exceed twenty-five (25) single-sided pages). This page limit does not apply to exhibits, attachments, the cover page, and the table of contents (e.g., attachments are not counted toward the 25-page limit).
- 7.8.6 Any Proposal that deviates from the format prescribed in this Subparagraph 7.8, Subparagraph 7.9 (Proposal Format – Business Component), and Subparagraph 7.10 (Proposal Format – Cost Component) may be deemed as non-responsive and may be rejected without further review at County’s sole discretion.

## **7.9 Proposal Format – Business Component**

- 7.9.1 When preparing the Proposal, the first Component shall start with the Business Component. Using the format described in this Subparagraph 7.9, the content and sequence of the Business Component shall be as follows:

- 7.9.1.1 Business Component Cover Page
- 7.9.1.2 Table of Contents
- 7.9.1.3 Section A (Proposer's Organization Questionnaire/Affidavit)
- 7.9.1.4 Section B (Executive Summary)
- 7.9.1.5 Section C (Proposer's Qualifications)
- 7.9.1.6 Section D (Proposer's Approach to Provide Required Services)
- 7.9.1.7 Section E (Proposer's Quality Control Plan)
- 7.9.1.8 Section F (Proposer's Green Initiatives)
- 7.9.1.9 Section G (Business Component Required Forms)
- 7.9.2 **Business Component Cover Page**
  - 7.9.2.1 Identify this part of the Proposal as the Business Component and include the RFP title, RFP number, and Proposer's name.
- 7.9.3 **Table of Contents**
  - 7.9.3.1 The table of contents must be a comprehensive and sequential listing of the material included in the Proposal. This listing must present a clear identification of the material using sequential page numbers and Section and Subsection reference numbers. Use one of the following methods when preparing the table of contents:
    - 7.9.3.1.1 Method 1 (for Sections only): Section [Section letter] (Section title) Page [number] (e.g., Section A (Organization Questionnaire/Affidavit), Page 1).
    - 7.9.3.1.2 Method 2 (for Sections with Subsections): Section [Section letter] (Section title), Subsection [Subsection letter] (Subsection title) Page [number] (e.g., Section C (Proposer's Qualifications), Subsection C.1 (Proposer's Background and Experience - References) Page 5).

**7.9.4 Section A (Proposer's Organization Questionnaire/Affidavit)**

7.9.4.1 Proposer shall complete and submit the following Forms in accordance with the instructions stated on each Form and as directed below:

7.9.4.1.1 Appendix D (Required Forms), Form D1 (Proposer's Organization Questionnaire/Affidavit). By completing, signing, and dating Form D1, Authorized Representative warrants that he/she is authorized to sign on behalf of Proposer and to bind Proposer in the Subaward (if awarded).

7.9.4.1.2 Appendix D (Required Forms), Form D1.1 (Community Business Enterprise (CBE) Information)

7.9.4.1.3 Appendix D (Required Forms), Form D1.2 (Authorization Warranty)

7.9.4.1.4 Appendix D (Required Forms), Form D1.3 (Organizational Support Documents)

7.9.4.2 Proposer shall provide all the Forms identified above in the order listed above in Section A (Proposer's Organization Questionnaire/Affidavit) of the Business Component.

**7.9.5 Section B (Executive Summary)**

7.9.5.1 Proposer shall provide a written narrative which condenses and highlights the contents of Proposer's Business Component to provide County an understanding of Proposer's approach, qualifications, experience, and staffing.

7.9.5.2 Proposer shall provide its response in Section B (Executive Summary) of the Business Component.

**7.9.6 Section C (Proposer's Qualifications)**

7.9.6.1 Proposer shall demonstrate that it has the experience and financial capability to perform the required Program Services. Include the following in Section C (Proposer's Qualifications) of the Business Component: Subsection C.1 (Proposer's Background

and Experience), Subsection C.2 (Proposer's References), Subsection C.3 (Financial Capability), and Subsection C.4 (Proposer's Pending Litigation and Judgments).

**7.9.6.2 Subsection C.1 (Proposer's Background and Experience)**

7.9.6.2.1 Proposer shall provide a written narrative of relevant background information to demonstrate that Proposer meets the minimum requirement(s) stated in Paragraph 3.0 (Minimum Requirements) of this RFP and has the capability to perform the required Program Services as a corporation or other entity.

7.9.6.2.2 Proposer shall provide its response in Section C (Proposer's Qualifications), Subsection C.1 (Proposer's Background and Experience) of the Business Component.

**7.9.6.3 Subsection C.2 (Proposer's References)**

7.9.6.3.1 Proposer shall provide three (3) references by completing Appendix D (Required Forms), Form D2 (Proposer's References) in accordance with the instructions provided therein.

7.9.6.3.2 Proposer shall complete Appendix D (Required Forms), Form D3 (Proposer's List of Contracts with Public Entities) in accordance with the instructions provided therein.

7.9.6.3.3 Proposer shall complete Appendix D (Required Forms), Form D4 (Proposer's List of Expired and Terminated Contracts) in accordance with the instructions provided therein.

7.9.6.3.4 The same references may be listed on Appendix D (Required Forms), Form D2 (Proposer's References) and Appendix D (Required Forms), Form D3 (Proposer's List of Contracts with Public Entities) if the reference falls within both categories.

- 7.9.6.3.5 County reserves the option to contact references by telephone, mail, or e-mail to ascertain Proposer's qualifications, accountability, and fitness. In the event that County elects to call the references, County will contact Proposer's references during normal business hours.
- 7.9.6.3.6 County may disqualify Proposer as non-responsive and/or non-responsible (i.e., Proposal may be rejected) if any of the following occur: reference(s) fails to substantiate Proposer's description of the services it provided; reference(s) fails to support that Proposer has a continuing pattern of utilizing capable, productive, and skilled personnel; County is unable to reach the point of contact; and/or reference(s) refuses to provide a response to County. County will make up to three (3) attempts to reach the point of contact. It is Proposer's responsibility to inform the point of contact of County's normal business hours during which County will conduct reference checks and to provide such contact a general timeframe during which County may attempt to reach him/her. Proposer may estimate that timeframe based on the final Proposal due date and time and the tentative date when the evaluations will be completed as noted in Subparagraph 7.3 (RFP Timetable). Proposer shall also inform its references that County may contact them by phone, mail, or e-mail and shall convey the importance of responding to County's request in the time and manner as designated by County.
- 7.9.6.3.7 Proposer shall provide all the Forms identified above in the order listed above in Section C (Proposer's Qualifications), Subsection C.2 (Proposer's References) of the Business Component.

**7.9.6.4 Subsection C.3 (Financial Capability)**

7.9.6.4.1 Proposer shall provide three (3) full Fiscal Years of its organization-wide audited financial statements and/or single audit reports, which shall reflect Proposer's financial activities for each of those three (3) Fiscal Years as follows:

7.9.6.4.1.1. Option 1: Provide audited financial statements/single audit reports for Fiscal Year 2016-17, Fiscal Year 2017-18, and Fiscal Year 2018-19

7.9.6.4.1.2. Option 2: Provide audited financial statements/single audit reports for Fiscal Year 2017-18, Fiscal Year 2018-19, and Fiscal Year 2019-20

7.9.6.4.2 Proposer shall not submit income tax Returns to meet this requirement. Proposer shall be financially capable of performing/providing Program Services under the requirements of Appendix A (Sample Subaward). County will conduct a financial capability evaluation using Proposer's organization-wide audited financial statements and/or single audit reports. These financial documents shall be prepared by an independent auditor and must provide an accurate, verifiable representation of the entire financial position of Proposer's organization. The organization-wide audited financial statements and/or single audit reports shall minimally include the following:

7.9.6.4.2.1. Balance Sheet, Statement of Financial Position, or Statement of Net Assets, including all supporting schedules (i.e., Current Assets, Current Liabilities,

Detailed Aged Payables,  
Aged Receivables, Notes  
Payable, etc.)

7.9.6.4.2.2. Income Statement, Profit  
and Loss Statement,  
Statement of Operations,  
or Statement of Activities

7.9.6.4.2.3. Statement of Cash Flow

7.9.6.4.2.4. Independent Auditor's  
Opinion

7.9.6.4.2.5. Any notes to the  
Statements

7.9.6.4.2.6 Statement of Functional  
Expenses

7.9.6.4.3 Proposer shall provide copies of financial  
audit reports from other County  
departments for Fiscal Year 2017-18,  
Fiscal Year 2018-19, and Fiscal Year  
2019-20, including all corrective action  
plans and corresponding resolutions, if  
applicable. If such financial audit reports  
have not been issued from any County  
department, Proposer shall provide a  
statement indicating such fact.

7.9.6.4.4 If Proposer is a subsidiary of another  
company, in addition to providing  
Proposer's own organization-wide  
audited financial statements and/or  
single audit reports as indicated in  
Subparagraph 7.9.6.4.1, Proposer shall  
also provide three (3) full Fiscal Years of  
its ultimate parent company's  
organization-wide audited financial  
statements and/or single audit reports.  
The parent company's financial  
documents shall meet the same  
requirements noted in Subparagraph  
7.9.6.4.2 and shall reflect parent  
company's financial activities for each of  
those three (3) Fiscal Years as follows:



7.9.6.4.4.1. Option 1: Provide audited financial statements/single audit reports for Fiscal Year 2016-17, Fiscal Year 2017-18, and Fiscal Year 2018-19.

7.9.6.4.4.2. Option 2: Provide audited financial statements/single audit reports for Fiscal Year 2017-18, Fiscal Year 2018-19, and Fiscal Year 2019-20.

7.9.6.4.5 Provision of the parent company's financial information does not by itself satisfy the requirement for the provision of Proposer's financial information. In addition, the financial capability of the parent company cannot be substituted for Proposer's financial capability unless Proposer provides documented evidence that its parent company agrees to sign a parental guarantee; Proposer shall submit this evidence with its Proposal. If Proposer is not a subsidiary of another company, Proposer shall provide a statement indicating such position.

7.9.6.4.6 Proposer shall provide the following documents and responses in Section C (Proposer's Qualifications), Subsection C.3 (Financial Capability) of the Business Component: its organization-wide audited financial statements and/or single audit reports; the financial audit reports from other County departments (if applicable) or a statement as noted in Subparagraph 7.9.6.4.2; and, its organization-wide audited financial statements and/or single audit reports for its parent company (if applicable) or a statement as noted in Subparagraph 7.9.6.4.3.

7.9.6.5 **Subsection C.4 (Proposer's Pending Litigation and Judgments)**

- 7.9.6.5.1 Proposer shall identify by name, case, and court jurisdiction any pending litigation in which Proposer is involved, or judgments against Proposer in the past five (5) years. Provide a statement describing the size and scope of any pending or threatening litigation against Proposer or principals of Proposer.
  - 7.9.6.5.2 Notations such as “not applicable,” “n/a,” providing a phone number to call, providing an e-mail address for follow-up, etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.
  - 7.9.6.5.3 Proposer shall provide its response in Section C (Proposer’s Qualifications), Subsection C.4 (Proposer’s Pending Litigation and Judgments) of the Business Component.
- 7.9.7 **Section D (Proposer’s Approach to Provide Required Services)**
- 7.9.7.1 **Subsection D.1 (Service Delivery Coverage)**
    - 7.9.7.1.1 **Proposer shall refer to Appendix P (County of Los Angeles Zip Code List) and** identify every zip code that Proposer will serve within the Supervisorial District it is proposing.
    - 7.9.7.1.2 **Proposer shall provide** its completed Appendix P (County of Los Angeles Zip Code List) as its response in Subsection D.1 of the Business Component.
  - 7.9.7.2 **Subsection D.2 (Proposer’s Objectives Compared to County Objectives – Information Services)**
    - 7.9.7.2.1 **Public Information Activities on Caregiving**
      - 7.9.7.2.1.1. **Proposer shall identify** which Client type will be

provided this Service Detail: FCSP-R; FCSP-G; or both.

7.9.7.2.1.2. **Proposer shall detail** its plan to provide Public Information Activities on Caregiving Services and its plan to evaluate/gauge the effectiveness of Public Information Activities on Caregiving.

7.9.7.2.1.3. Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.2.1.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.2 (Proposer’s Objectives Compared to County Objectives – Information Services) of the Business Component. If Proposer is not applying for this Service Detail, please indicate “Not Applicable for Public Information on

Caregiving” for this Subsection D.2 of the Business Component.

**7.9.7.2.2 Community Education Activities on Caregiving**

**7.9.7.2.2.1. Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.

**7.9.7.2.2.2. Proposer shall detail** its plan to provide Community Education Activities on Caregiving Services and its plan to evaluate/gauge the effectiveness of Community Education Activities on Caregiving.

**7.9.7.2.2.3. Responses** such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

**7.9.7.2.2.4. Proposer shall provide** its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.2

(Proposer's Objectives Compared to County Objectives – Information Services) of the Business Component. If Proposer is not applying for this Service Detail, please indicate "Not Applicable for Community Education Activities on Caregiving" for this Subsection D.2 of the Business Component.

**7.9.7.3 Subsection D.3 (Proposer's Objectives Compared to County Objectives – Access Assistance Services)**

**7.9.7.3.1 Caregiver Outreach Contacts**

**7.9.7.3.1.1. Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.

**7.9.7.3.1.2. Proposer shall detail** its plan to provide Caregiver Outreach Contact Services and its plan to evaluate/gauge the effectiveness of Caregiver Outreach Contacts.

**7.9.7.3.1.3.** Responses such as "Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work)," "Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work)," etc. are not a valid response and will be

deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

- 7.9.7.3.1.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.3 (Proposer’s Objectives Compared to County Objectives – Access Assistance Services) of the Business Component. If Proposer is not applying for this Service Detail, please indicate “Not Applicable for Caregiver Outreach Contacts” for this Subsection D.3 of the Business Component.

**7.9.7.4 Subsection D.4 (Proposer’s Objectives Compared to County Objectives – Support Services)**

**7.9.7.4.1 Caregiver Assessment**

- 7.9.7.4.1.1. **Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.
- 7.9.7.4.1.2. **Proposer shall detail** its plan to provide Caregiver Assessment Services and its plan to evaluate/gauge the effectiveness of Caregiver Assessment.
- 7.9.7.4.1.3. Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of

Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

- 7.9.7.4.1.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.4 (Proposer’s Objectives Compared to County Objectives – Support Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate “Not Applicable for Caregiver Assessment” for this Subsection D.4 of the Business Component.

#### **7.9.7.4.2 Caregiver Case Management**

- 7.9.7.4.2.1. **Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.
- 7.9.7.4.2.2. **Proposer shall detail** its plan to provide Caregiver Case Management Services and its plan to evaluate/gauge the effectiveness of Caregiver Case Management.

7.9.7.4.2.3. Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.4.2.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.4 (Proposer’s Objectives Compared to County Objectives – Support Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate “Not Applicable for Caregiver Case Management” for this Subsection D.4 of the Business Component.

#### 7.9.7.4.3 **Caregiver Counseling**

7.9.7.4.3.1. **Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.

7.9.7.4.3.2. **Proposer shall detail** its



plan to provide Caregiver Counseling Services and its plan to evaluate/gauge the effectiveness of Caregiver Counseling.

7.9.7.4.3.3. Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.4.3.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.4 (Proposer’s Objectives Compared to County Objectives – Support Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate “Not Applicable for Caregiver Counseling” for this Subsection D.4 of the Business Component.

#### 7.9.7.4.4 **Caregiver Support Group**

7.9.7.4.4.1. **Proposer shall identify** which Client type will be

provided this Service Detail: FCSP-R; FCSP-G; or both.

7.9.7.4.4.2. **Proposer shall detail** its plan to provide Caregiver Support Group Services and its plan to evaluate/gauge the effectiveness of Caregiver Support Group.

7.9.7.4.4.3. Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.4.4.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.4 (Proposer’s Objectives Compared to County Objectives – Support Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate “Not Applicable for Caregiver Support Group” for this Subsection D.4 of

the Business Component.

#### 7.9.7.4.5 **Caregiver Training**

- 7.9.7.4.5.1. **Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.
- 7.9.7.4.5.2. **Proposer shall detail** its plan to provide Caregiver Training Services and its plan to evaluate/gauge the effectiveness of Caregiver Training.
- 7.9.7.4.5.3. Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.
- 7.9.7.4.5.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.4 (Proposer’s Objectives Compared to County Objectives – Support Services of the Business Component. If Proposer is

not applying for this Service Detail, please indicate “Not Applicable for Caregiver Training” for this Subsection D.4 of the Business Component.

**7.9.7.5 Subsection D.5 (Proposer’s Objectives Compared to County Objectives – Respite Care Services)**

**7.9.7.5.1 Caregiver Supervision      Respite      In-Home**

7.9.7.5.1.1. **Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.

7.9.7.5.1.2. **Proposer shall detail** its plan to provide Caregiver Respite In-Home Supervision Services and its plan to evaluate/gauge the effectiveness of Caregiver Respite In-Home Supervision.

7.9.7.5.1.3. Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.5.1.4. Proposer shall provide its response in Section D (Proposer's Approach to Provide Required Services), Subsection D.5 (Proposer's Objectives Compared to County Objectives – Respite Care Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate "Not Applicable for Caregiver Respite In-Home Supervision" for this Subsection D.5 of the Business Component.

**7.9.7.5.2 Caregiver Respite In-Home Personal Care**

7.9.7.5.2.1. **Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.

7.9.7.5.2.2. **Proposer shall detail** its plan to provide Caregiver Respite In-Home Personal Care Services and its plan to evaluate/gauge the effectiveness of Caregiver Respite In-Home Personal Care.

7.9.7.5.2.3. Responses such as "Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work)," "Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward),

Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

- 7.9.7.5.2.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.5 (Proposer’s Objectives Compared to County Objectives – Respite Care Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate “Not Applicable” for Caregiver Respite In-Home Personal Care” for this Subsection D.5 of the Business Component.

7.9.7.5.3      **Caregiver      Respite      Homemaker  
Assistance**

- 7.9.7.5.3.1. **Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.

- 7.9.7.5.3.2. **Proposer shall detail** its plan to provide Caregiver Respite Homemaker Assistance Services and its plan to evaluate/gauge the effectiveness of Caregiver Respite Homemaker Assistance.

- 7.9.7.5.3.3. Responses such as “Proposer will follow the protocols and procedures

described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

- 7.9.7.5.3.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.5 (Proposer’s Objectives Compared to County Objectives – Respite Care Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate “Not Applicable for Caregiver Respite Homemaker Assistance” for this Subsection D.5 of the Business Component.

**7.9.7.5.4 Caregiver Respite Home Chore**

- 7.9.7.5.4.1. **Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.
- 7.9.7.5.4.2. **Proposer shall detail** its plan to provide Caregiver Respite Home Chore Services and its plan to

evaluate/gauge the effectiveness of Caregiver Respite Home Chore.

7.9.7.5.4.3. Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.5.4.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.5 (Proposer’s Objectives Compared to County Objectives – Respite Care Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate “Not Applicable for Caregiver Respite Home Chore” for this Subsection D.5 of the Business Component.

**7.9.7.5.5 Caregiver Respite Out-of-Home Day Care**

7.9.7.5.5.1. **Proposer shall identify** which Client type will be



provided this Service Detail: FCSP-R; FCSP-G; or both.

7.9.7.5.5.2. **Proposer shall detail** its plan to provide Caregiver Respite Out-of-Home Day Care Services and its plan to evaluate/gauge the effectiveness of Caregiver Respite Out-of-Home Day Care.

7.9.7.5.5.3. Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.5.5.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.5 (Proposer’s Objectives Compared to County Objectives – Respite Care Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate “Not Applicable for Caregiver Respite Out-of-

Home Day Care” for this Subsection D.5 of the Business Component.

**7.9.7.6 Subsection D.6 (Proposer’s Objectives Compared to County Objectives – Supplemental Services)**

**7.9.7.6.1 Assistive Devices for Caregiving**

7.9.7.6.1.1. **Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.

7.9.7.6.1.2. **Proposer shall detail** its plan to provide Assistive Devices for Caregiving Services and its plan to evaluate/gauge the effectiveness of Assistive Devices for Caregiving.

7.9.7.6.1.3. Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.6.1.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required

Services), Subsection D.6 (Proposer's Objectives Compared to County Objectives – Supplemental Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate "Not Applicable for Assistive Devices for Caregiving" for this Subsection D.6 of the Business Component.

#### 7.9.7.6.2 **Home Adaptations for Caregiving**

- 7.9.7.6.2.1. **Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.
- 7.9.7.6.2.2. **Proposer shall detail** its plan to provide Home Adaptations for Caregiving Services and its plan to evaluate/gauge the effectiveness of Home Adaptations for Caregiving.
- 7.9.7.6.2.3. Responses such as "Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work)," "Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work)," etc. are not a valid response and will be deemed as "non-responsive." County may reject/disqualify the

Proposal when such a determination is made.

- 7.9.7.6.2.4. Proposer shall provide its response in Section D (Proposer's Approach to Provide Required Services), Subsection D.6 (Proposer's Objectives Compared to County Objectives – Supplemental Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate "Not Applicable for Home Adaptations for Caregiving" for this Subsection D.6 of the Business Component.

#### 7.9.7.6.3 **Caregiving Services Registry**

- 7.9.7.6.3.1. **Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.
- 7.9.7.6.3.2. **Proposer shall detail** its plan to provide Caregiving Services Registry Services and its plan to evaluate/gauge the effectiveness of Caregiving Services Registry.
- 7.9.7.6.3.3. Responses such as "Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work)," "Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A

(Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

- 7.9.7.6.3.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.6 (Proposer’s Objectives Compared to County Objectives – Supplemental Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate “Not Applicable for Caregiving Services Registry” for this Subsection D.6 of the Business Component.

**7.9.7.6.4 Caregiving Emergency Cash/Material Aid**

- 7.9.7.6.4.1. **Proposer shall identify** which Client type will be provided this Service Detail: FCSP-R; FCSP-G; or both.
- 7.9.7.6.4.2. **Proposer shall detail** its plan to provide Caregiving Emergency Cash/Material Aid Services and its plan to evaluate/gage the effectiveness of Caregiving Emergency Cash/Material Aid.
- 7.9.7.6.4.3. Responses such as “Proposer will follow the

protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

- 7.9.7.6.4.4. Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.6 (Proposer’s Objectives Compared to County Objectives – Supplemental Services of the Business Component. If Proposer is not applying for this Service Detail, please indicate “Not Applicable for Caregiving Emergency Cash/Material Aid” for this Subsection D.6 of the Business Component.

**7.9.7.7 Subsection D.7 (Target Population)**

- 7.9.7.7.1 **Proposer shall describe** the target population, at minimum, by addressing all of the following: 1) population demographics (i.e., income level, ethnic composition, culture, functional impairment of any older individuals, and, if applicable, information on those living in rural areas); 2) statistical data on the target population within the Supervisorial

District (where such information shall align with the information reported on Appendix D (Required Forms), Form D25.1 (Proposed Program Services) and Form D25.2 (Proposed Program Services) for each Service Category for which Proposer is applying; and 3) method for outreach to special populations including individuals with greatest economic (low-income) and social needs, ethnic minorities, veterans, functionally impaired, homeless, frail, LGBT individuals, those living in rural areas (isolated) within the Supervisorial District, etc.

7.9.7.7.2 Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.7.3 Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.7 (Target Population) of the Business Component.

7.9.7.8 **Subsection D.8 (Community Outreach)**

7.9.7.8.1 **Proposer shall describe** its efforts to reach the target population (where the target population includes older adults with the greatest economic (low-income) and social needs, ethnic minorities, veterans, functionally impaired, homeless, frail, LGBT individuals, and individuals living in rural areas) by addressing the following: 1) strategies and methods (including pre-planned

outreach events, Information Services Activities, and comprehensive collaboration efforts) to refer Clients and their Caregivers, if applicable, to and from other agencies; 2) plan to connect with new potential Clients to encourage use of FCSP Services; 3) evaluation plan that will gauge the effectiveness of collaboration and outreach, with a success criteria of increasing new FCSP Clients and providing a comprehensive service delivery system; 4) challenges of outreaching to Older Adults with barriers to using FCSP Services; 5) plan to address those challenges and to ease barriers to using FCSP Services experienced by Older Adults while providing outreach contacts; 6) best practices; 7) the number of new Clients Proposer plans to serve during the Fiscal Year (including any Subaward term renewal options exercised by County); and 8) documentation of events (i.e., calendar, locations, communities, name of the topics).

7.9.7.8.2 Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.8.3 Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.8 (Community Outreach) of the Business Component. Limit narrative response to one (1) page (the page limit does not apply to sample documents, charts, surveys, etc.).



7.9.7.9      **Subsection D.9 (Customer Satisfaction Surveys)**

7.9.7.9.1      **Proposer shall describe** in detail its plan to conduct customer satisfaction surveys.

7.9.7.9.2      Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.9.3      Proposer shall provide its narrative response in Subsection D.9 of the Business Component.

7.9.7.10      **Subsection D.10 (Coordination and Collaboration)**

7.9.7.10.1      **Proposer shall describe** its plan to ensure that it establishes coordination and collaborations within the community to ensure the effective delivery of Program Services within a Supervisorial District(s).

7.9.7.10.2      Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.10.3      Proposer shall provide its response in Section D (Proposer’s Approach to

Provide Required Services), Subsection D.10 (Coordination and Collaboration) of the Business Component. Limit narrative response to one (1) page (the page limit does not apply to sample documents, charts, surveys, etc.).

7.9.7.11 **Subsection D.11 (Emergency Disaster Preparedness)**

7.9.7.11.1 **Proposer shall describe** its emergency plan for Service delivery by minimally addressing all the following: business continuity plan; communication plan; and emergency and disaster preparedness policies and procedures.

7.9.7.11.2 Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.11.3 Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.11 (Emergency Disaster Preparedness) of the Business Component.

7.9.7.12 **Subsection D.12 (Facilities, Equipment and Material Resources)**

7.9.7.12.1 **Proposer shall describe** all the following: 1) Proposer’s facilities, equipment, and material resources (e.g., computers, handouts, flyers, etc.) which Proposer plans to utilize to provide FCSP Services; and 2) how the facilities, equipment, and material resources will

assist Proposer in meeting FCSP requirements.

7.9.7.12.2 Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.

7.9.7.12.3 Proposer shall provide its response in Section D (Proposer’s Approach to Provide Required Services), Subsection D.12 (Facilities, Equipment and Material Resources) of the Business Component.

#### 7.9.8 **Section E (Proposer’s Quality Control Plan)**

7.9.8.1 **Proposer shall provide** a comprehensive Quality Control Plan to be utilized by Proposer as a self-monitoring tool, which will ensure that the required Program Services are provided as specified in: Appendix A (Sample Subaward), Exhibit A (Statement of Work); and, Appendix A (Sample Subaward), Exhibit A (Statement of Work), Attachment 1 (Performance Requirements Summary Chart).

7.9.8.2 At a minimum, the following factors shall be included in the Quality Control Plan, and Proposer shall clearly identify and label each such factor in its Plan (highlight, tab, etc.):

7.9.8.2.1 Activities to be monitored to ensure compliance with those requirements listed in Appendix A (Sample Subaward), Exhibit A (Statement of Work), Attachment 1 (Performance Requirements Summary Chart).

7.9.8.2.2 Monitoring methods to be used.

7.9.8.2.3 Frequency of monitoring.

- 7.9.8.2.4 Samples of forms to be used in monitoring.
  - 7.9.8.2.5 Title/level and qualifications of personnel performing monitoring functions.
  - 7.9.8.2.6 Documentation methods of all monitoring results, including any corrective action taken.
- 7.9.8.3 Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.
- 7.9.8.4 Proposer shall provide its response in Section E (Proposer’s Quality Control Plan) of the Business Component.
- 7.9.9 **Section F (Proposer’s Green Initiatives)**
  - 7.9.9.1 Proposer shall describe its plan to comply with the green requirements described in Appendix A (Sample Subaward), Exhibit A (Statement of Work), Section 11.0 (Green Initiatives). Describe Proposer’s current environmental policies and practices and those proposed to be implemented during the term of the Subaward.
  - 7.9.9.2 Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work),” etc. are not a valid response and will be deemed as “non-responsive.” County may reject/disqualify the Proposal when such a determination is made.
  - 7.9.9.3 Proposer shall provide its response in Section F (Proposer’s Green Initiatives) of the Business Component.

#### 7.9.10 **Section G (Business Component Required Forms)**

7.9.10.1 Proposer shall complete the Appendix D (Required Forms) Forms listed in Subparagraph 7.9.10.3 by providing responses to each Item on these Forms, and such responses shall address the information being requested. When any requested information does not apply, Proposer shall respond to that item by indicating “Not Applicable” as its response. Proposer shall not leave any item blank/unanswered. Proposer shall adhere to all the instructions provided in Appendix D (Required Forms).

7.9.10.2 If Proposer’s response to the information requested on these Forms indicates non-compliance with County’s requirements, the Proposal may be disqualified for non-responsiveness and rejected at County’s sole discretion. For example, if Proposer’s response to any of the items noted on the certification in Appendix D (Required Forms), Form D8 (Proposer’s Equal Employment Opportunity Certification) is “No” then County may deem the Proposal to be non-responsive and it may be rejected.

#### 7.9.10.3 **Proposer shall complete all the following Forms:**

7.9.10.3.1 Appendix D (Required Forms), Form D5 (Certification of No Conflict of Interest)

7.9.10.3.2 Appendix D (Required Forms), Form D6 (Familiarity with County’s Lobbyist Ordinance Certification)

7.9.10.3.3 Appendix D (Required Forms), Form D7 (Preference Program Consideration)

7.9.10.3.4 Appendix D (Required Forms), Form D8 (Proposer’s Equal Employment Opportunity Certification)

7.9.10.3.5 Appendix D (Required Forms), Form D9 (Attestation of Willingness to Consider GAIN/GROW Participants)

7.9.10.3.6 Appendix D (Required Forms), Form D10 (County of Los Angeles Contractor Employee Jury Service Program Certification and Application for Exception)

- 7.9.10.3.7 Appendix D (Required Forms), Form D19 (Charitable Contributions Certification)
- 7.9.10.3.8 Appendix D (Required Forms), Form D20 (Certification of Compliance with County's Defaulted Property Tax Reduction Program)
- 7.9.10.3.9 Appendix D (Required Forms), Form D21 (Zero Tolerance on Human Trafficking Certification)
- 7.9.10.3.10 Appendix D (Required Forms), Form D23 (Compliance with Fair Chance Employment Hiring Practices Certification)
- 7.9.10.4 **Missing and/or incomplete Forms may subject the Proposal to disqualification at County's sole determination.**
- 7.9.10.5 Proposer shall provide all the Forms identified above in the order listed above in Section G (Business Component Required Forms) of the Business Component.

## 7.10 Proposal Format – Cost Component

- 7.10.1 The content and sequence of the Cost Component must be as follows:

- 7.10.1.1 Cost Component Cover Page
- 7.10.1.2 Table of Contents
- 7.10.1.3 Section A (Proposed Program Services)
- 7.10.1.4 Section B (Proposed Budget)
- 7.10.1.5 Section C (Budget Narrative)

### 7.10.2 Cost Component Cover Page

- 7.10.2.1 Identify this part of the Proposal as the Cost Component and include the RFP title, RFP number, and Proposer's name.

### 7.10.3 Table of Contents

- 7.10.3.1 The table of contents must be a comprehensive and

sequential listing of the material included in the Proposal. This listing must present a clear definition of the material, identified by sequential page numbers and by Section and Subsection reference numbers. Use one of the following methods when preparing the table of contents:

7.10.3.1.1 Method 1 (for Sections only): Section [Section letter] (Section title) Page [number] (e.g., Section A (Proposed Program Services) Page 1).

7.10.3.1.2 Method 2 (for Sections with Subsections): Not applicable for this Cost Component.

#### 7.10.4 **Section A (Proposed Program Services)**

##### 7.10.4.1 **Subsection A.1 (Independent Price Determination)**

7.10.4.1.1 **Proposer shall complete** Appendix D (Required Forms), Form D12 (Certification of Independent Price Determination and Acknowledgement of Request for Proposals Restrictions) in accordance with the instructions provided therein.

7.10.4.1.2 Missing and/or incomplete Form may subject the Proposal to disqualification at County's sole determination.

7.10.4.1.3 Proposer shall provide the completed Appendix D (Required Forms), Form D12 (Certification of Independent Price Determination and Acknowledgement of Request for Proposals Restrictions) in Section A (Proposed Program Services), Subsection A.1 (Independent Price Determination) of the Cost Component.

##### 7.10.4.2 **Subsection A.2 (Proposed Program Services)**

7.10.4.2.1 **Proposer shall complete the following Forms:**

7.10.4.2.1.1. Appendix D (Required Forms), Form D25.1 (Proposed Program

Services)

7.10.4.2.1.2. Appendix D (Required Forms), Form D25.2 (Proposed Program Services)

7.10.4.2.2 Accurately complete each of these Forms in accordance with the requirements provided therein, in adherence with the requirements provided in Appendix A (Sample Subaward), and as directed below:

7.10.4.2.2.1. Specify the proposed unit rate(s), units of Services, and number of unduplicated Clients.

7.10.4.2.2.2. The proposed unit rate(s) shall reflect Proposer's anticipated operating costs to provide Services for the Fiscal Year. County reserves the right to negotiate the final unit rate(s) upon selection to receive an award.

7.10.4.2.2.3. The Services reported on each Form shall represent Proposer's agreement to perform the Services that are identified therein. County reserves the right to negotiate the final units of Services upon selection to receive an award.

7.10.4.2.2.4. The total Subaward Sum Year (SSY) 1 and total Proposers Fund (PF) that are reported on Appendix D (Required Forms), Form D25.1 (Proposed Program Services) shall match the total SSY1 and total PF reported on Appendix D



(Required Forms), Form D24.1 (Proposed Budget).

7.10.4.2.2.5. The total SSY1 and total PF that are reported on Appendix D (Required Forms), Form D25.2 (Proposed Program Services) shall match the total SSY1 and total PF reported on Appendix D (Required Forms), Form D24.2 (Proposed Budget).

7.10.4.2.3 **Missing and/or incomplete Forms may subject the Proposal to disqualification at County's sole determination.**

7.10.4.2.4 Proposer shall provide all the completed Forms in the order listed above in Section A (Proposed Program Services), Subsection A.2 (Proposed Program Services) of the Cost Component.

#### 7.10.5 **Section B (Proposed Budget)**

7.10.5.1 **Proposer shall complete the following Forms:**

7.10.5.1.1 Appendix D (Required Forms), Form D24.1 (Proposed Budget)

7.10.5.1.2 Appendix D (Required Forms), Form D24.2 (Proposed Budget)

7.10.5.2 Accurately complete each of these Forms in accordance with the requirements provided therein, in adherence with the requirements provided in Appendix A (Sample Subaward), and as directed below:

7.10.5.2.1 Budget shall reflect Proposer's anticipated costs and funding needed to provide Services for a Supervisorial District.

7.10.5.2.2 The total SSY1 and total PF that are reported on Appendix D (Required Forms), Form D25.1 (Proposed Program Services) shall match the total SSY1 and

total PF reported on Appendix D (Required Forms), Form D24.1 (Proposed Budget).

7.10.5.2.3 The total SSY1 and total PF that are reported on Appendix D (Required Forms), Form D25.2 (Proposed Program Services) shall match the total SSY1 and total PF reported on Appendix D (Required Forms), Form D24.2 (Proposed Budget).

7.10.5.2.4 Each Form shall reflect that the minimum required match contribution of twenty-five percent (25%) is met, and all mandatory staffing positions are included.

7.10.5.3 **Missing and/or incomplete Forms may subject the Proposal to disqualification at County's sole determination.**

7.10.5.4 Proposer shall provide all the completed Forms in the order listed above in Section B (Proposed Budget) of the Cost Component.

#### 7.10.6 **Section C (Budget Narrative)**

7.10.6.1 **Proposer shall provide** a written narrative explaining the reasonableness and necessity of each item of cost that is included in the following completed Forms:

7.10.6.1.1 Appendix D (Required Forms), Form D24.1 (Proposed Budget)

7.10.6.1.2 Appendix D (Required Forms), Form D24.2 (Proposed Budget)

7.10.6.2 Proposer shall provide its response in Section C (Budget Narrative) of the Cost Component.

### 7.11 **Proposal Submission**

#### 7.11.1 **Notice of Intent to Submit Proposal**

7.11.1.1 In an effort to plan the evaluation portion of this solicitation, County requests Prospective Proposer that intends to submit a Proposal to complete Appendix O (Notice of Intent to Submit Proposal) and submit it to

County by e-mail no later than December 10, 2021 by 5:00 p.m. (PT) using the following e-mail address: [aaarfp@wdacs.lacounty.gov](mailto:aaarfp@wdacs.lacounty.gov).

- 7.11.2 The Proposal shall only be submitted in an electronic format in the form of a clearly legible PDF/scanned document(s), which shall be an exact representation of the Proposal (i.e., no pages shall be missing or misplaced, etc.). Proposer shall submit its Proposal using any of the following methods: e-mail or USB. The Proposal shall be submitted to County by the final Proposal due date and time.

**7.11.3 E-mail Submission**

- 7.11.3.1 Proposer shall submit an electronic version of the Proposal as a PDF document(s) to the following e-mail address: [aaarfp@wdacs.lacounty.gov](mailto:aaarfp@wdacs.lacounty.gov). Include the following text in the subject line: AAA-FCSP-2223 RFP Proposal for *Proposer's name*.
- 7.11.3.2 It may be necessary to submit the Proposal as multiple PDF documents in multiple e-mails in the event that the full Proposal cannot be submitted as one file due to size restrictions imposed by internet service providers. Proposer shall include clear descriptions of the content(s) of each.

**7.11.4 USB Submission**

- 7.11.4.1 Proposer shall submit an electronic version of the Proposal saved as a PDF document(s) on thumb drives/flash drives. When submitting the Proposal using USBs, Proposer shall submit at least two (2) separate USB thumb drives/flash drives each containing the same copy of its Proposal.
- 7.11.4.2 Effective March 16, 2020, all County of Los Angeles offices are closed to the public until further notice. Delivery of the Proposal on USB shall only be done using methods such as the United States Postal service, FedEx, UPS, etc. Submit the Proposal to the following address:

County of Los Angeles Workforce Development,  
Aging and Community Services  
Contracts Management Division  
Attention: AAA-FCSP-2223 RFP  
510 South Vermont Avenue, 11<sup>th</sup> Floor  
Los Angeles, CA 90020

7.11.4.3 At any time prior to the final Proposal due date and time, the Proposal may be submitted using this method during County's normal business hours (Monday through Friday, during the hours of 8:00 a.m. to 5:00 p.m., not including County recognized holidays). If a late submission is delivered by postal service, it will be returned unopened to Proposer or Proposer's agent. If costs will be incurred by County for returning a late submission, then County will contact Proposer and will dispose of the Proposal (unless instructed otherwise by Proposer who will make alternate arrangements to obtain its Proposal).

**7.11.5 Electronic Files Shall Be Free from Defect**

7.11.5.1 Proposer accepts sole responsibility for ensuring that the Proposal submitted as an electronic PDF/scanned document(s) or USBs are free from defects and can be accessed by County (e.g., the USBs shall not be corrupted, etc.). When County cannot access the Proposal, it may be rejected and deemed non-responsive.

7.11.6 It is the sole responsibility of Proposer to ensure that its Proposal is received by County no later than the final Proposal due date and time. Proposer shall bear all risks associated with delays in delivery by any person or entity, including the United States postal service, FedEx, UPS, etc. Any Proposal received after the final Proposal due date and time will not be accepted and will not be evaluated.

**7.12 Firm Offer/Withdrawal of Proposal**

7.12.1 The Proposal shall be a firm and final offer and may not be withdrawn for a period of two hundred seventy (270) days following the final Proposal due date and time.

7.12.2 Until the final Proposal due date and time, Proposer may correct errors in its Proposal by submitting another complete Proposal (i.e., e-mailed, and two (2) electronic USB versions) with the mistakes corrected. Proposer shall provide a written statement signed by its Authorized Representative indicating its intent to withdraw its original Proposal and re-submit a revised Proposal. Proposer shall include this written/signed statement when submitting the revised/corrected Proposal. Revised Proposals will not be accepted once the deadline for submission of Proposals has passed.

## **8.0 SELECTION PROCESS AND EVALUATION CRITERIA**

### **8.1 Selection Process**

8.1.1 County reserves the sole right to judge the contents of the Proposals submitted pursuant to this RFP and to review, evaluate, and select the Successful Proposal(s). The selection process will begin with receipt of the Proposal on the final Proposal due date and time indicated in Subparagraph 7.3 (RFP Timetable). Proposals which demonstrate Proposer's adherence to the Minimum Requirements as verified by County will be evaluated by an Evaluation Team.

#### **8.1.2 Adherence to Minimum Requirements (Pass/Fail)**

8.1.2.1 County shall review Proposer's completed Appendix D (Required Forms), Form D1 (Proposer's Organization Questionnaire/Affidavit) and determine if Proposer meets the Minimum Requirements as outlined in Paragraph 3.0 (Minimum Requirements).

8.1.2.2 Proposer's failure to comply with the Minimum Requirements may eliminate its Proposal from any further consideration. County reserves the right to waive inconsequential disparities or any informalities in a Proposal if the sum and substance of the Proposal is present.

8.1.2.3 If County determines that Proposer has met and passed the Minimum Requirements (i.e., Pass/Fail Review) then the Proposal will be evaluated for scoring by the Evaluation Team.

#### **8.1.3 Composition of Evaluation Team**

8.1.3.1 Evaluation of the Proposals, which pass the Minimum Requirements review, will be completed by an Evaluation Team selected by WDACS. This Evaluation Team may include individuals from any of the following fields, which include, but are not limited to, contract development/administration, program/planning operations, finance/accounting, and/or monitoring/compliance operations.

#### **8.1.4 Evaluation of the Proposal**

8.1.4.1 The Evaluation Team will evaluate the Proposals using the evaluation approach described in this solicitation. All Proposals will be evaluated based on the criteria

listed in this Paragraph 8.0. County may, at its sole discretion, invite Proposers being evaluated to make a verbal presentation.

**8.1.4.2 Clarification of Proposal Elements**

8.1.4.2.1 County may, at its sole option, contact Proposer(s) for clarification of submitted information.

**8.1.4.3 Proposal Score**

8.1.4.3.1 Qualifying Proposals that pass the Minimum Requirements review as described in Subparagraph 8.1.2 (Adherence to Minimum Requirements (Pass/Fail)) will be evaluated and scored using a numerical point value. The Evaluation Team will use an evaluation tool containing rating criteria to determine the score of the Proposal. The maximum score that a Proposal can receive is 10,000 points. These points are divided between the Business Component and the Cost Component. The Business Component is worth a maximum of 6,000 points and the Cost Component is worth a maximum of 4,000 points.

8.1.4.3.2 The final score for each Proposal will be used to rank the Proposals from highest to lowest. If multiple Proposals receive the same score and rank, County reserves the right to select Proposals that are determined by County to best meet the needs of County.

**8.1.4.4 Missing Forms**

8.1.4.4.1 In the event that Proposer is selected to receive a Subaward, and it did not submit a Form(s) as part of its Proposal, County will not recommend Proposer to the Board of Supervisors for the Subaward unless/until Proposer has submitted the proper Form(s) as directed by County (i.e., Successful Proposer shall submit any missing Form to County prior to recommendation for the Subaward).

### **8.1.5 Prospective Subrecipient(s)**

- 8.1.5.1 County retains the right to select a Proposal other than the Proposal receiving the highest number of points if County determines, in its sole discretion, that another Proposal is the most overall qualified, cost-effective, responsive, responsible, and best meets the needs of County.
- 8.1.5.2 Through this RFP process, County intends to select Successful Proposals that demonstrate that Proposers meet the qualifications, standards, and capacity requirements outlined in this solicitation document and can provide Services to Clients pursuant to the requirements outlined in Appendix A (Sample Subaward), Exhibit A (Statement of Work). Altogether, County anticipates selecting, at minimum, five (5) Successful Proposals; one (1) Proposal for each of the five (5) Supervisorial Districts within Los Angeles County (excluding the City of Los Angeles) for the agreed-upon Services.
- 8.1.5.3 County retains the right to modify the number of Proposals to be selected when such selection best meets County's planning and service area needs.
- 8.1.5.4 After Successful Proposer has been selected, County and Successful Proposer will negotiate a Subaward for submission to the Board of Supervisors for its consideration and possible approval. County may negotiate modifications of the Successful Proposal to ensure that all necessary Program requirements are met prior to award of the Subaward. Such negotiations may include but are not limited to the following items: units of Services, Service Categories, etc. If a satisfactory Subaward cannot be negotiated, County may, at its sole discretion, begin Subaward negotiations with the next qualified Proposer who submitted a Proposal, as determined by County. The recommendation to award a Subaward will not bind the Board of Supervisors to award a Subaward to the Prospective Subrecipient.

### **8.2 Intentionally Omitted**

### **8.3 Disqualification Review**

- 8.3.1 A Proposal may be disqualified from consideration when County determines it is a non-responsive Proposal at any time during the

review/evaluation process. A Proposal may also be disqualified due to a determination of Proposer's non-responsibility in accordance with Subparagraph 5.9 (Determination of Proposer Responsibility). If County determines that the Proposal is disqualified due to non-responsiveness and/or non-responsibility, County shall notify Proposer in writing (written determination of non-responsiveness/non-responsibility). In this written determination of non-responsiveness/non-responsibility, County will provide Proposer an opportunity to request a Disqualification Review within a specified timeframe.

8.3.2 Upon receipt of the written determination of non-responsiveness/non-responsibility, Proposer may submit a written request for a Disqualification Review within the timeframe specified in the written determination of non-responsiveness/non-responsibility.

8.3.3 A request for a Disqualification Review shall satisfy all of the following criteria:

8.3.3.1 The request for a Disqualification Review is submitted timely (i.e., by the date and time specified in the written determination of non-responsiveness/non-responsibility).

8.3.3.2 The request for a Disqualification Review asserts that County's determination of disqualification due to non-responsiveness/non-responsibility was erroneous (e.g. factual errors, etc.) and provides factual support on each ground asserted as well as copies of all documents and other material that support the assertions.

8.3.4 At County's sole determination, the request for a Disqualification Review may be denied if the request does not meet all the criteria listed in Subparagraph 8.3.3. The Disqualification Review shall be completed by County and a written determination shall be provided to the requesting Proposer prior to the conclusion of the evaluation process. The results of the Disqualification Review are final and no further appeals will be allowed.

#### **8.4 Business Component Evaluation and Criteria (6,000 Maximum Points)**

##### **8.4.1 Proposer's Qualifications (1,000 Maximum Points)**

###### **8.4.1.1 Proposer's Background and Experience (100 Maximum Points)**

8.4.1.1.1 Proposer will be evaluated on its



experience and capacity as a corporation or other entity to perform the required Services based on the information provided in Subparagraph 7.9.6.2 (Subsection C.1 (Proposer's Background and Experience)).

**8.4.1.2 Proposer's Background and Experience – References (300 Maximum Points)**

8.4.1.2.1 Proposer will be evaluated on the verification of references based on the information provided in Subparagraph 7.9.6.3 (Subsection C.2 (Proposer's References)). Each reference will be evaluated and scored individually and the maximum possible points available for each reference is 100 points. Therefore, the total maximum points for this Subsection C.2 is worth 300 points. If a reference's point of contact cannot be reached within three (3) attempts by County or Contact does not respond to County's request within the timeframe designated by County, Proposer shall receive zero (0) points for the scoring of that reference.

8.4.1.2.2 In addition to the references provided, County will also review County's Contract Database and Contractor Alert Reporting Database, if applicable; these databases provide vendor's past performance history on County and other contracts. This portion of the evaluation may result in point deductions pursuant to the County of Los Angeles Contractor Alert Reporting Database Manual. Altogether, the reviews of County's database(s) may result in point deductions up to one hundred percent (100%) of the total points awarded in this evaluation category (i.e., **this review may result in a maximum of 300 points that may be deducted under this evaluation criteria.**). If the maximum number of **300** points are deducted as a result of the reviews of County's database(s) then the

Proposal may be disqualified in its entirety, deemed non-responsive, and it may not be evaluated further.

- 8.4.1.2.3 The Proposal will also be evaluated based on a review of Proposer's list of expired and terminated contracts. Such review will be conducted to determine the significance of the termination of any contracts. **This review may result in a maximum of 100 points that may be deducted under this evaluation criteria.**

#### 8.4.1.3 **Financial Capability (600 Maximum Points)**

- 8.4.1.3.1 The Proposal will be evaluated to determine Proposer's financial capability as provided in Subparagraph 7.9.6.4 (Subsection C.3 (Financial Capability)). County shall review Proposer's financial capability using the financial criteria set forth by the County of Los Angeles Department of the Auditor-Controller and the information/documentation provided in the Proposal.

#### 8.4.1.4 **Proposer's Pending Litigation and Judgments (100 Maximum Possible Point Deductions)**

- 8.4.1.4.1 The Proposal will be evaluated to determine the significance of any litigation or judgments pending against Proposer and/or its principals as provided in Subparagraph 7.9.6.5 (Subsection C.4 (Proposer's Pending Litigation and Judgments)). **This review may result in a maximum of 100 points that may be deducted under this evaluation criteria.**

#### 8.4.2 **Proposer's Approach to Providing Required Services (4,850 Maximum Points)**

- 8.4.2.1 For each of the evaluation areas identified below, the Proposal will be evaluated and scored based on the methodology Proposer shall use to meet County's requirements as provided in Subparagraph 7.9.7 (Section D (Proposer's Approach to Provide Required

Services)). The maximum points for each evaluation area include:

8.4.2.1.1 **Service Delivery Coverage (1,250 Maximum Points)**

8.4.2.1.2 **Proposer's Objectives Compared to County Objectives – Information Services (150 Maximum Points)**

Public Information on Caregiving	
FCSP-R: 60	FCSP-G: 15
Community Education Activities on Caregiving	
FCSP-R: 60	FCSP-G: 15

8.4.2.1.3 **Proposer's Objectives Compared to County Objectives – Access Assistance Services (150 Maximum Points)**

Caregiver Outreach Contacts	
FCSP-R: 120	FCSP-G: 30

8.4.2.1.4 **Proposer's Objectives Compared to County Objectives – Support Services (1,000 Maximum Points)**

Caregiver Assessment	
FCSP-R: 160	FCSP-G: 40
Caregiver Case Management	
FCSP-R: 160	FCSP-G: 40
Caregiver Counseling	
FCSP-R: 160	FCSP-G: 40
Caregiver Training	
FCSP-R: 160	FCSP-G: 40
Caregiver Support Group	
FCSP-R: 160	FCSP-G: 40

8.4.2.1.5 **Proposer's Objectives Compared to County Objectives – Respite Care Services (1,000 Maximum Points)**

<b>Caregiver Respite In-Home Supervision</b>	
FCSP-R: 160	FCSP-G: 40
<b>Caregiver Respite In-Home Personal Care</b>	
FCSP-R: 160	FCSP-G: 40
<b>Caregiver Respite Homemaker Assistance</b>	
FCSP-R: 160	FCSP-G: 40
<b>Caregiver Respite Home Chore</b>	
FCSP-R: 160	FCSP-G: 40
<b>Caregiver Respite Out-of-Home Day Care</b>	
FCSP-R: 160	FCSP-G: 40

8.4.2.1.6 **Proposer's Objectives Compared to County Objectives – Supplemental Services (600 Maximum Points)**

<b>Assistive Devices for Caregiving</b>	
FCSP-R: 120	FCSP-G: 30
<b>Home Adaptations for Caregiving</b>	
FCSP-R: 120	FCSP-G: 30
<b>Caregiving Registry Services</b>	
FCSP-R: 120	FCSP-G: 30
<b>Caregiving Emergency Cash/Material Aid</b>	
FCSP-R: 120	FCSP-G: 30

8.4.2.1.7 **Target Population (300 Maximum Points)**

8.4.2.1.8 **Community Outreach (100 Maximum Points)**

8.4.2.1.9 **Customer Satisfaction Surveys (100**

**Maximum Points)**

8.4.2.1.10 **Coordination and Collaboration (100 Maximum Points)**

8.4.2.1.11 **Emergency Disaster Preparedness (50 Maximum Points)**

8.4.2.1.12 **Facilities, Equipment and Material Resources (50 Maximum Points)**

**8.4.3 Proposer's Quality Control Plan (100 Maximum Points)**

8.4.3.1 The Proposal will be evaluated and scored based on Proposer's ability to establish and maintain a complete Quality Control Plan to ensure the requirements of Subaward are provided as specified. Evaluation of the Quality Control Plan shall cover the proposed monitoring system of all services listed Appendix A (Sample Subaward), Exhibit A (Statement of Work), Attachment 1 (Performance Requirements Summary Chart) as provided in Subparagraph 7.9.8 (Section E (Proposer's Quality Control Plan)).

**8.4.4 Proposer's Green Initiatives (50 Maximum Points)**

8.4.4.1 The Proposal will be evaluated and scored based on Proposer's current environmental policies and practices as well as those proposed to be implemented during the term of the Subaward as provided in Subparagraph 7.9.9 (Section F (Proposer's Green Initiatives)).

**8.5 Cost Component Evaluation and Criteria (4,000 Maximum Points)**

**8.5.1 Proposed Program Services (2,600 Maximum Points)**

8.5.1.1 **Lowest Average Unduplicated Client Cost (1,500 Maximum Points)**

8.5.1.1.1 The proposal will be evaluated based on the average cost reported for each unduplicated Client for each Service Category as noted in Appendix D (Required Forms), Form 24.1 (Proposed Program Services) and Appendix D (Required Forms), Form 24.2 (Proposed Program Services). A maximum of 1,500 points will be awarded to the lowest

average unduplicated Client cost for each Service Category. All other proposals will be compared to the proposal with the lowest average unduplicated Client cost and points will be awarded to the other proposals in proportion to the proposal with the lowest average unduplicated Client cost. Should one or more Proposers request and be granted the Local Small Business Enterprise Preference, Social Enterprise Preference, or Disabled Veteran Business Enterprise Preference, the lowest unduplicated Client cost will be determined as follows:

8.5.1.1.1.1. Fifteen percent (15%) of the lowest average cost unit rate will be calculated to determine the Preference Amount. The Preference Amount will be deducted from the unit rate cost for Proposer(s) who requested and were granted a Preference. This would effectively decrease the average unit rate cost for Proposer who qualifies to receive the Preference (only for purposes of determining the lowest average cost unit rate).

8.5.1.1.1.2. In no case shall any Preference be combined to exceed fifteen percent (15%) of the unduplicated Client cost for Proposer who meets the specifications for the Preference (i.e., when Proposer requests and is certified under more than one (1) of the Preference Programs, only one (1) Preference of fifteen percent (15%) will be

applied to the Proposal).

## 8.5.1.2 **Cost Effectiveness of Unit Rates (800 Maximum Points)**

8.5.1.2.1 For each Service Detail, the proposal will be evaluated based on a comparison between the proposed unit rate(s) versus the maximum unit rate(s), which is reflected in Appendix A (Sample Subaward), Exhibit A (Statement of Work). County is seeking proposals that reflect unit rate(s) which are at least five percent (5%) lower than the maximum unit rates. The maximum points for each Service Detail is as follows:

<b>Maximum Points Per Service Detail</b>	
<b>Public Information Activities on Caregiving</b>	
FCSP-R: 16	FCSP-G: 4
<b>Community Education Activities on Caregiving</b>	
FCSP-R: 16	FCSP-G: 4
<b>Caregiver Outreach Contacts</b>	
FCSP-R: 32	FCSP-G: 8
<b>Caregiver Assessment</b>	
FCSP-R: 45	FCSP-G: 11
<b>Caregiver Case Management</b>	
FCSP-R: 45	FCSP-G: 11
<b>Caregiver Counseling</b>	
FCSP-R: 45	FCSP-G: 11
<b>Caregiver Support Group</b>	
FCSP-R: 45	FCSP-G: 11
<b>Caregiver Training</b>	
FCSP-R: 45	FCSP-G: 11
<b>Caregiver Respite In-Home Supervision</b>	
FCSP-R: 45	FCSP-G: 11

<b>Caregiver Respite In-Home Personal Care</b>	
FCSP-R: 45	FCSP-G: 11
<b>Caregiver Respite Homemaker Assistance</b>	
FCSP-R: 45	FCSP-G: 11
<b>Caregiver Respite Home Chore</b>	
FCSP-R: 45	FCSP-G: 11
<b>Caregiver Respite Out-of-Home Day Care</b>	
FCSP-R: 45	FCSP-G: 11
<b>Assistive Devices for Caregiver</b>	
FCSP-R: 32	FCSP-G: 8
<b>Home Adaptations for Caregiver</b>	
FCSP-R: 32	FCSP-G: 8
<b>Caregiving Services Registry</b>	
FCSP-R: 32	FCSP-G: 8
<b>Caregiving Emergency Cash/Material Aid</b>	
FCSP-R: 32	FCSP-G: 8

### 8.5.1.3 **Proposer's Match (300 Maximum Points)**

8.5.1.3.1 The Proposal will be evaluated based on the level of match that Proposer will provide above the minimum required match contribution. Proposals will be scored based on how much match contribution is reflected in excess of the required twenty five percent (25%). Allowable forms of Match Contributions include Match Cash Contributions and Match In-Kind Contributions, as described in Appendix A (Sample Subaward), Subparagraph 5.12.4, (Forms of Match Contributions).

### 8.5.2 **Proposed Budget (900 Maximum Points)**

8.5.2.1 The Proposal will be evaluated and scored based on the completed Appendix D (Required Forms), Form D24.1 (Proposed Budget) and Appendix D (Required



Forms), Form D24.2 (Proposed Budget) as provided in Subparagraph 7.10.5 (Section B (Proposed Budget)).

**8.5.3 Budget Narrative (500 Maximum Points)**

- 8.5.3.1 The budget narrative will be evaluated and scored based on its adherence to the requirements as provided in Subparagraph 7.10.6 (Section C (Budget Narrative)).

**8.6 Intentionally Omitted**

**8.7 County's Proposed Contractor Selection Review**

**8.7.1 County's Debriefing Process**

- 8.7.1.1 Upon completion of the evaluation and selection of the Successful Proposer(s), County shall notify the non-selected Proposers in writing that County is entering negotiations with Successful Proposer. Upon receipt of the letter, any non-selected Proposer may submit a written request for a debriefing within the timeframe specified in County's letter. A request for a debriefing may, in County's sole discretion, be denied if the request is not received within the specified timeframe.
- 8.7.1.2 The purpose of the debriefing is to compare the non-selected Proposer's Proposal to the solicitation document with the evaluation document. Non-selected Proposer shall be debriefed only on its Proposal. Because Subaward negotiations are not yet complete, Proposals from other Proposers shall not be discussed, although County may inform non-selected Proposer of its relative ranking.
- 8.7.1.3 If non-selected Proposer is not satisfied with the results of the debriefing, County will instruct non-selected Proposer of the manner and timeframe in which it must notify County of its intent to request a Proposed Contractor Selection Review as noted in Subparagraph 8.7.2 (Proposed Contractor Selection Review).

**8.7.2 Proposed Contractor Selection Review**

- 8.7.2.1 If non-selected Proposer is not satisfied with the results of the debriefing, County will inform non-selected Proposer of its right to request a Proposed Contractor Selection Review. County will provide non-selected Proposer the Notice of Intent to Request a Proposed

Contractor Selection Review form and will instruct non-selected Proposer on the procedures to complete and submit the form to County within the designated timeframe. A request for a Proposed Contractor Selection Review may be denied, in County's sole discretion, if the Notice of Intent to Request a Proposed Contractor Selection Review is not received within the specified timeframe.

8.7.2.2 Non-selected Proposer that has timely submitted a Notice of Intent to Request a Proposed Contractor Selection Review as described in Subparagraph 8.7.2.1 may subsequently submit a written request for a Proposed Contractor Selection Review in the manner and timeframe as specified by County.

8.7.2.3 A request for a Proposed Contractor Selection Review may be denied, in County's sole discretion, if the request does not satisfy all the following criteria:

8.7.2.3.1 The request for a Proposed Contractor Selection Review is submitted timely (i.e., by the date and time specified by County).

8.7.2.3.2 The person or entity requesting a Proposed Contractor Selection Review asserts in appropriate detail with factual reasons one or more of the following grounds for review:

8.7.2.3.2.1. County materially failed to follow procedures specified in its solicitation document, including failure to correctly apply the standards for reviewing the Proposal format requirements; failure to correctly apply the standards and/or follow the prescribed methods for evaluating the Proposals as specified in the solicitation document; or use of evaluation criteria that were different from the evaluation criteria disclosed in the solicitation

document.

8.7.2.3.2.2. County made identifiable mathematical or other errors in evaluating Proposals, resulting in Proposer receiving an incorrect score and not being selected as the recommended Subrecipient.

8.7.2.3.2.3. A member of the Evaluation Team demonstrated bias in the conduct of the evaluation.

8.7.2.3.2.4. Another basis for review as provided by State or Federal law.

8.7.2.3.3 The request for a Proposed Contractor Selection Review sets forth sufficient detail to demonstrate that, but for County's alleged failure, Proposer would have been the lowest cost and most responsive and responsible Proposal or the highest-scored Proposal, as the case may be.

8.7.2.4 Upon completing the Proposed Contractor Selection Review, County shall issue a written determination to non-selected Proposer within a reasonable time following receipt of the request for a Proposed Contractor Selection Review and always before the date the Subaward recommendation is to be heard by the Board of Supervisors. The written determination shall also instruct non-selected Proposer of the manner and timeframe for requesting a County Independent Review as described in Subparagraph 8.8 (County Independent Review).

## **8.8 County Independent Review**

8.8.1 Upon receipt of County's written determination in response to the Proposed Contractor Selection Review, non-selected Proposer who is not satisfied with this written determination may submit a written request for a County Independent Review in the manner and timeframe specified by County.

- 8.8.2 The request for a County Independent Review may be denied, in County's sole discretion, if the request does not satisfy all of the following criteria:
  - 8.8.2.1 The request for a County Independent Review is submitted timely (i.e., by the date and time specified by County).
  - 8.8.2.2 The person or entity requesting the County Independent Review has limited the request to items raised in the Proposed Contractor Selection Review as listed in Subsection 8.7.2 (Proposed Contractor Selection Review).
- 8.8.3 Upon completion of the County Independent Review, the County of Los Angeles Internal Services Department will forward the final report to WDACS and WDACS will provide a copy of the final written determination to non-selected Proposer.